

ARO Subscriber Loyalty Benefits 2023

1 January – 31 December 2023

Terms and Conditions

1. The ARO Subscriber Loyalty Benefits 2023 (“Program”) is organized by Nu Skin Enterprises Singapore Pte. Ltd. (“Nu Skin”) and will be running from 1 January 2023 to 31 December 2023.
2. The following sets out the terms and conditions of this Program. You acknowledge and agree that your participation in this Program constitutes your agreement to and acceptance of the following terms & conditions.

Eligibility

3. This Program is open to all Members and Brand Affiliates with a new or existing Singapore Automatic Re-Ordering (ARO) account (“Eligible Participant”, “you” or “your”)

Mechanics

4. Qualified ARO purchase consecutive month count for the loyalty benefits (“Rewards”) starts from 1 January 2023.
5. Only valid ARO purchase of minimum 50PV will be counted towards the consecutive month count.
6. Eligible Participants can qualify to receive Rewards across four different consecutive month loyalty milestones (“Loyalty Milestone”)

Rewards

7. Eligible Participants who achieve their 3, 6, 9 or 12 consecutive month Loyalty Milestone, starting from January 2023, will be eligible for the following Rewards:
 - i. 3 months - 1 x Epoch Baobab Body Butter
 - ii. 6 months - 1 x Ultimate Mask Waterfull
 - iii. 9 months - 1 x Pharmanex Cereal (Chocolate) & 1 x Pharmanex Cereal (Vanilla)
 - iv. 12 months - Mystery Gift (to be disclosed at a later date)
8. The Reward(s) is on a while stocks last basis and Nu Skin reserves the rights to substitute the Reward(s) with items of comparable value at any time without prior notice.
9. Reward(s) do not carry Personal Sales Volume (PSV) and are not exchangeable or refundable for cash.
10. All requests for refund are subject to Nu Skin’s refund policy in accordance with the Policies and Procedures. In the case of return of products purchased under this Program, the reward(s) received must also be returned in an unopened and resalable condition. In the event you are unable to return any of the reward(s) in an unopened and resalable condition, you agree that Nu Skin may at its sole discretion, deduct the value of reward(s) as specified below from the total refund amount to you:
 - I. Epoch Baobab Body Butter \$28.00
 - II. Ultimate Mask Waterfull \$26.00
 - III. Pharmanex Cereal Chocolate \$45.00
 - IV. Pharmanex Cereal Vanilla \$45.00
11. Eligible Reward(s) will automatically be added to your next valid product order starting on the 10th (12pm) of the month (or the next working day (12pm) following 10th should the 10th fall on a weekend or public holiday) following any eligible Loyalty Milestone achievement.

12. All eligible Reward(s) not redeemed through a valid product order by the 9th, of the month following the eligible Loyalty Milestone achievement, will be deemed forfeited.
13. Customers with a new ARO account created on 31st Dec 2023 will receive their first and final Loyalty Milestone Reward if they complete two (2) successful, consecutive month ARO purchase of min 50PV each month by 28 February 2024.
14. Nu Skin reserves the right to terminate or suspend this Program and/or amend the terms and conditions of this Program without prior notice.
15. In the event of a dispute concerning the terms and conditions of this Program, the decision of Nu Skin is final and binding.
16. These terms and conditions shall be governed by and construed in accordance with the laws of Singapore.