

TERMS & CONDITIONS OF DEVICE WARRANTY

Thank you for purchasing a Nu Skin device. This document sets out the terms of the warranty from Nu Skin Enterprise Singapore Pte Ltd ("Nu Skin Singapore") in respect of the device purchased.

LIMITED WARRANTY

We provide the following limited warranty in respect of our Nu Skin devices that are purchased in Singapore through a Singapore Nu Skin Brand Affiliate.

In respect of the following devices, we warrant each device to be free from defects in material and workmanship for a period of one (1) year from the date of purchase:

- ageLOC LumiSpa
- ageLOC LumiSpa Accent
- ageLOC Me
- ageLOC Galvanic Spa III
- ageLOC Boost
- EcoSphere Water Purifier

In respect of the following devices, we warrant each device to be free from defects in material and workmanship for a period of two (2) years from the date of purchase:

- ageLOC Galvanic Spa II
- ageLOC Galvanic Body Spa*
- ageLOC LumiSpa (only units purchased from January 2020 onwards)

** Includes devices obtained free-of-charge through sales programs that requires specific qualification criteria to be met.*

This warranty does **not** cover:

- Damage to the product as a result of misuse or accident, including dropping the device;
- Cosmetic imperfections in the device;
- Functional imperfections that do not affect the function of the device;
- Devices that have been tampered with, modified or altered in any way or manner by anyone other than Nu Skin Singapore;
- Devices obtained free-of-charge in any promotional packages; and/or
- Devices **not** purchased from Nu Skin Singapore.

Important Notes

Nu Skin Singapore does not make satisfaction guarantees, performance guarantees, risk free guarantees or error free guarantees.

Please keep your original invoice to validate your warranty. In the absence of fraud or manifest error, Nu Skin's determination as to the remaining period of the warranty, or whether to repair or replace a faulty device covered under this warranty shall be final. For avoidance of doubt, the repairing and replacing of a faulty device will not change, extend or renew the initial warranty period offered by Nu Skin at the time of purchase.

Nu Skin Singapore is not obliged to send any device overseas or obtain parts from overseas to fulfil the terms of this warranty.

With the exception of the EcoSphere Water Purifiers, Nu Skin Singapore will not service or replace devices that are out-of-warranty. For EcoSphere Water Purifiers that are out-of-warranty, Nu Skin Singapore may impose any necessary charges on any repair performed.