

Nu Skin Notice: *Counterfeit Warning*

Nu Skin – the integrated beauty and wellness company with brands including Nu Skin® personal care and Pharmanex® nutrition – has discovered counterfeit products of Pharmanex® ageLOC Reset® Softgel bearing the logos of “Nu Skin®”, “Pharmanex®” and “ageLOC®” being sold through unauthorized online marketplaces and/or channels in Malaysia including, but not limited to Shopee and Lazada Malaysia.

Please take notice that:

1. Nu Skin does not consent to nor authorise any sale of these counterfeit products or any Nu Skin products through any unauthorized online marketplaces and/or channels in Malaysia, and shall take all necessary legal action to the fullest extent permitted by law.
2. Nu Skin does not guarantee the safety, genuineness, and quality of any Nu Skin product (including counterfeits) purchased from unauthorized channels. Such products bear safety risks and are not qualified for Nu Skin’s generous return and refund policy.
3. In Malaysia, Nu Skin products are only distributed by Nu Skin (Malaysia) Sdn Bhd (“Nu Skin Malaysia”) through Nu Skin’s official platforms (via Nu Skin’s mobile apps, including Nu Skin Vera, Nu Skin Stela and Nu Skin Connect, and its website www.nuskin.com.my) and exclusively through independent Nu Skin Brand Affiliates. All Nu Skin products distributed by Nu Skin Malaysia comply with the product registration and consumer protection laws of Malaysia.
4. As natural products and health supplements (including Pharmanex® ageLOC Reset® Softgel) are required to be registered with the National Pharmaceutical Regulatory Agency of Malaysia (“NPRA”), consumers can check the genuineness of the MAL number of the product (which starts with “MAL” followed by an 8 digit number and ends with one or two letter (s)) on the NPRA website at www.npra.gov.my. Consumers can further scan the QR code on the FarmaTag hologram security label on the product using the free FarmaChecker App to authenticate whether the importer is Nu Skin Malaysia.

If you have any questions or information regarding the unauthorized sale of Nu Skin products (including counterfeits), please contact Nu Skin Malaysia at tel: +603 9078 4788 or email: 48hrs_reply_malaysia@nuskin.com.

 ageLOC®
RESET
SOFTGEL

