

## ARO EXCLUSIVE PROMOTION TERMS AND CONDITIONS

Nu Skin (Malaysia) Sdn. Bhd. ("**Nu Skin**") will be running the "ARO Exclusive Promotion" ("**Promotion**") commencing from 1 July 2023 to 31 December 2023 ("**Promotion Period**").

For the purposes of these Terms and Conditions, "Company" refers to Nu Skin (Malaysia) Sdn. Bhd. and its affiliates. These terms and conditions are to be read together with your Brand Affiliate Agreement and International Sponsor Agreement and the Resident Market Product Purchase Agreement ("Brand Affiliate Agreement"), Nu Skin Policies & Procedures ("Policies and Procedures") and the Nu Skin Sales Performance Plan ("also known as 'Velocity") (collectively referred to as "Agreements").

The following sets out the terms and conditions of this Promotion and Nu Skin has notified the Regulators in Malaysia regarding this Promotion on 30 June 2023. Any terms undefined in these terms and conditions may be found in the relevant markets Velocity Sales Performance Plan.

You acknowledge and agree that your participation in this Promotion constitute your full and unconditional agreement to and acceptance of these Terms and Conditions. You may withdraw from this Promotion by notifying us in writing at any time.

## **ELIGIBILITY**

- This Promotion is open exclusively to Nu Skin's Brand Affiliates who subscribe to the Automatic Re-Order Program ("ARO Program Subscriber", "Eligible Participant", "you" or "your"). Employees of Nu Skin, its affiliated companies and their immediate family members are not eligible to participate in this Promotion.
- 2. To sign up as ARO Program Subscriber, the individual needs to fill up the Automatic ReOrdering Program Enrollment Contract and/or Amendment Form ("Contract") and agrees on to the Terms and Conditions on the Document.



## **MECHANICS**

3. During the Promotion Period, all ARO Program Subscriber will be entitled to purchase the following packages at a promotional price: -

Item (and each a 'Kit')	Price
LifePak ® (2 x 30 Packs) – RM27.40 off	RM246.60
ProBio PCC® (30 Capsules) – RM12.20 off	RM109.80
Marine Omega (120 Softgels) – RM19.50 off	RM175.50
G3 Juice 4 Bottles Package (900ml x 4 Bottles) – RM60.90 off	RM548.10
Tegreen 97® (120 Capsules) – RM26.10 off	RM234.90
ReishiMax GLp® (60 Capsules) – RM30.20 off	RM271.80
Cholestin® (120 Capsules) – RM18.60 off	RM167.40
ageLOC® LumiSpa® Activating Cleanser – RM15.80 off	RM142.20
<ul> <li>ageLOC® LumiSpa® Activating Cleanser (Normal/Combo) 100ml; or</li> </ul>	
<ul> <li>ageLOC® LumiSpa® Activating Cleanser (Dry) 100ml; or</li> </ul>	
<ul> <li>ageLOC® LumiSpa® Activating Cleanser (Oily) 100ml; or</li> </ul>	
<ul> <li>ageLOC® LumiSpa® Activating Cleanser (Sensitive) 100ml; or</li> </ul>	
<ul> <li>ageLOC® LumiSpa® Activating Cleanser (Blemish Prone) 100ml</li> </ul>	
ageLOC Boost™ Activating Treatment (40ml) – RM20.30 off	RM182.70
Inner Focus™ Collagen Peptide (30 Sticks) – RM31.00 off	RM279.00

- 4. All Kits are available on a first-come, first-served basis, subject to the stock availability.
- 5. Purchase of the Promotion Items can be made and processed at Nu Skin Experience Center in Malaysia or via Nu Skin's website at <a href="https://www.nuskin.com">www.nuskin.com</a>.
- 6. All requests for refunds in relation to the Promotion are subject to Nu Skin's refund policy in accordance with the Policies and Procedures of Nu Skin.
- 7. The Brand Affiliates may return the individual products purchased under the Promotion as long as these products are unopened and resalable.
- 8. Other Terms and Conditions in relation to product refunds and exchanges shall be governed by and construed in accordance with the provisions set out in the Policies and Procedures of Nu Skin.



- 9. The return of any Kit or individual products within each Kit may affect the Brand Affiliate's eligibility to receive Bonuses and the pin title. In the event Bonuses have already been paid on the returned products, then Nu Skin will recoup the bonuses paid from the Brand Affiliate's account pursuant to the Policies and Procedures of Nu Skin.
- 10. This Promotion cannot be used in conjunction with any other vouchers, discounts, offers, and other promotions, privileges, and promotion codes, unless otherwise stated.

## **GENERAL TERMS AND CONDITIONS**

- 11. By participating in this Promotion, you consent to the Company's collection, use and disclosure of your personal data with us, including your name, email address, and photographs, for the purposes of administering and promoting this Promotion. Such purposes include the advertising, marketing, and promotion of this Promotion to the public and the distribution of the Prizes.
- 12. It shall be in Nu Skin's absolute discretion and unfettered right to do all things it deems fit in respect of this Promotion, including but not limited to the determination and/or performance of the following:
  - (a) Determine the qualification of the Eligible Participants to participate in this Promotion;
  - (b) Change, amend or vary the Product in the Promotion, Promotion rules or these Terms and Conditions in any way which Nu Skin deems fit, without notice or reference to you;
  - (c) Disqualifying you from taking part in the Promotion or forfeiting the Promotion for any reasons whatsoever; and
  - (d) Terminating or suspending this Promotion at Nu Skin's sole and absolute discretion, without any prior notice or reference to you. Such termination or suspension shall not entitle you to any claim or compensation against Nu Skin or our related entities for any and all loss or damage suffered or incurred as a direct or indirect result of the act of termination or suspension.
- 13. By participating in this Promotion, the Eligible Participants agree:
  - (a) to comply strictly with all Promotion timelines, mechanics and the terms and conditions provided herein;



- (b) to indemnify Nu Skin fully and hold Nu Skin harmless for any liability resulting from Participants' breach of the Website Terms of Use and these Promotion terms and conditions;
- (c) to have read, understood and to be bound by the terms and conditions herein, the Policies and Procedures, the Brand Affiliate Agreement and International Sponsor Agreement and the Resident Market Product Purchase Agreement (if applicable); and
- (d) to have read, understood and agree to be bound by the <u>Product Testimonial</u> <u>Guidelines</u> for any and all postings of testimonials using our products.
- 14. By participating in this Promotion the Eligible Participants also agree to access Nu Skin's website at <a href="www.nuskin.com">www.nuskin.com</a> at regular time intervals to view the terms and conditions herein and ensure to be kept up-to-date on any changes or variations to the terms and conditions.
- 15. You must be in good standing in order to participate in this Promotion. If you violate any terms and conditions of the Agreements, or these Terms and Conditions, you may be deemed ineligible. Moreover, the Company may, at its absolute discretion, withhold all or any benefits of this Promotion, take any actions provided under the Brand Affiliate Agreement, and seek to recover any expenditures or other costs associated with the Promotion, or any other costs incurred by the Company as a result of your violation, including recouping such sales compensation paid and withholding future sales compensation.
- 16. Nu Skin's decision on all matters relating to or in connection with this Promotion shall be final, conclusive and binding on all Brand Affiliates and Eligible Participants and no further enquiries, correspondence and/or appeal, in written or verbal to dispute Nu Skin's decision shall be entertained.
- 17. In respect of the Promotion, Participants agree that:
  - (a) The Promotion or Products purchased with the Promotion are non-transferable and non-redeemable for cash;
  - (b) Participants are personally and solely responsible for any expenses or taxes incurred or which may be incidental to participating in the Promotion;
  - (c) Nu Skin has the absolute discretion to replace, change or substitute the Promotion and/or Products of the Promotion with other items of equivalent value without prior notice or reference to Participants.



- 18. Eligibility to participate in this Promotion is based on meeting the requirements of this Promotion and all requirements of the Agreements.
- 19. In the event of any dispute in respect of this Promotion, Nu Skin's decision shall be final, conclusive, and binding, and Nu Skin is not bound to give any reasons for its determination in relation to any matters relating to or in connection with this Promotion.
- 20. The terms of this Promotion incorporate the relevant terms and conditions of the Brand Affiliate Agreement, the Policies and Procedures, and the Velocity Sales Performance Plan, and shall be construed in accordance with and to give effect to the spirit and intent of the same. Accordingly, this Promotion adopts the same governing law and dispute resolution provisions set out in the Brand Affiliate Agreement.
- 21. Should any part of these Terms and Conditions be void or unenforceable for any reason, the void or unenforceable term and condition, or any part thereof, shall be severed and deleted. The rest of these rules or terms and conditions shall not be affected and shall continue in full force and effect as if the void or unenforceable term and condition, or any part thereof, had never been contained herein.