



► Nu Skin ID Number*: |_|_|_|_| |_|_|_|_|_| |_|_|_|_|_|

► Full Name* :

► Address:

► City/Town: Zip code:

► Country:

► Mobile:

► Email Address * :

► Dates of purchase*: |_|_|_|_|_|_|_|_| |_|_|_|_|_|_|_|_| |_|_|_|_|_|_|_|_|

► ADR Subscription Number* :

► Please explain why you would like your money refunded, give as much detail as possible*:

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► Have you noticed any changes in your skin's appearance? Please give as much detail as possible*:

► Please state which product(s) you used, how you used it / them, including frequency and daily regimen* :

► Did you follow the directions of use as indicated on the product packaging? * Yes ☐ No ☐

* = Mandatory information. Your Refund Request will not be taken into account if these fields are not properly completed.

Tru Face



Money Back Guarantee Refund Request Form

► Money Back Guarantee Terms and Conditions:

In order to take advantage of the ageLOC Tru Face 12-weeks money back guarantee, you must adhere to the following requirements:

1. The money back guarantee applies only to the purchase of the first three (3) identical ageLOC Tru Face products purchased through one or more consecutive ADR Subscription orders (the "Products"). The purchased Products must be three (3) times exactly the same or once the "full packaging" plus twice its "refill cartridge" option.
2. In the case of the ageLOC Tru Face Refining Toner, the money back guarantee applies only if you purchased it in conjunction with another product from the ageLOC Tru Face range and used both as indicated during the twelve (12) consecutive weeks.
3. The Products must have been purchased through an ADR Subscription established on your personal Nu Skin account.
4. You must strictly adhere to the Product usage directions, using the Product once or twice daily depending on instructions.
5. You must have failed to notice an improvement in the appearance of your skin after usage during twelve (12) consecutive weeks.
6. You must return your duly complete ageLOC Tru Face Refund Request Form within four (4) months after the first processed ADR Subscription order including a Product.
7. Only one money back guarantee refund will be allowed per Nu Skin account.
8. The refund will be executed by Nu Skin without undue delay and in event within fourteen (14) calendar days using the same means of payment as you used to pay for the last Product purchase for which a money back guarantee refund is claimed hereunder.
9. The shipping costs will not be refunded.

I confirm that my request meets the above criteria and that I have failed to notice an improvement in my skin's appearance after twelve (12) consecutive weeks.

▪ Date: _____

▪ Signature: _____

Please submit the completed Money Back Guarantee Refund Request Form to our product expert team by email to productexpert@nuskin.com.