

RETURN/REFUND & EXCHANGE POLICY

The Return & Refund Policy allows to return any commercially resalable products purchased directly from the Company. Products sold as part of a Business Kit will be refunded on the discounted price paid.

<p>Return & Refund Policy for Distributors</p>	<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr style="background-color: #e0f2f1;"> <th style="padding: 5px;">Period</th> <th style="padding: 5px;">Refund of the purchase price</th> <th style="padding: 5px;">Refund prepaid VAT or other tax</th> <th style="padding: 5px;">Refund initial delivery costs**</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">Order cancelled* within 14 days after the date of delivery</td> <td style="padding: 5px;">100%</td> <td style="padding: 5px;">×</td> <td style="padding: 5px;">×</td> </tr> <tr> <td style="padding: 5px;">Order cancelled within 1 month after the date of delivery</td> <td style="padding: 5px;">100%</td> <td style="padding: 5px;">×</td> <td style="padding: 5px;"></td> </tr> <tr> <td style="padding: 5px;">Order cancelled within 1 year after the purchase date</td> <td style="padding: 5px;">90%</td> <td style="padding: 5px;">×</td> <td style="padding: 5px;"></td> </tr> </tbody> </table> <p style="font-size: small; margin-top: 5px;">*The order may be cancelled entirely or partially. **It does not include the supplementary costs for express deliver.</p>	Period	Refund of the purchase price	Refund prepaid VAT or other tax	Refund initial delivery costs**	Order cancelled* within 14 days after the date of delivery	100%	×	×	Order cancelled within 1 month after the date of delivery	100%	×		Order cancelled within 1 year after the purchase date	90%	×		<p><u>Process for obtaining Refund:</u></p> <div style="margin-bottom: 20px;">  <p>Contact your local Nu Skin Office (by phone, fax or email) within established periods and inform them of your decision to CANCEL the order. You will then receive a reference number.</p> </div> <div style="margin-bottom: 20px;">  <p>Send the products to be returned to the Company no later than 14 days from the date on which you cancelled your order. Note that shipping fees will need to be paid by you.</p> </div> <div style="margin-bottom: 20px;">  <p>Add the reference number you received + your Nu Skin ID number in the box.</p> </div> <div>  <p>The Company will refund you as soon as possible, and in any event no later than 14 days, after:</p> <ul style="list-style-type: none"> it has received the returned products, or you have supplied evidence of having sent back the products. </div>
Period	Refund of the purchase price	Refund prepaid VAT or other tax	Refund initial delivery costs**															
Order cancelled* within 14 days after the date of delivery	100%	×	×															
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<p>Return & Refund Policy for Customers</p>	<table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr style="background-color: #e0f2f1;"> <th style="padding: 5px;">Period</th> <th style="padding: 5px;">Refund of the purchase price</th> <th style="padding: 5px;">Refund prepaid VAT or other tax</th> <th style="padding: 5px;">Refund initial delivery costs**</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">Order cancelled* within 14 days after the date of delivery</td> <td style="padding: 5px;">100%</td> <td style="padding: 5px;">×</td> <td style="padding: 5px;">×</td> </tr> <tr> <td style="padding: 5px;">Order cancelled within 3 months after the purchase date</td> <td style="padding: 5px;">100%</td> <td style="padding: 5px;">×</td> <td style="padding: 5px;"></td> </tr> </tbody> </table> <p style="font-size: small; margin-top: 5px;">*The order may be cancelled entirely or partially. **It does not include the supplementary costs for express deliver.</p>	Period	Refund of the purchase price	Refund prepaid VAT or other tax	Refund initial delivery costs**	Order cancelled* within 14 days after the date of delivery	100%	×	×	Order cancelled within 3 months after the purchase date	100%	×						
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Order cancelled within 3 months after the purchase date	100%	×																

The Exchange Policy allows to exchange any products purchased directly from the Company that were incorrectly sent or defective.

<p>Exchange Policy</p>	<p><u>Process for obtaining Exchange:</u></p> <div style="margin-bottom: 10px;">  <p>Contact your local Nu Skin Office (by phone, fax or email) within 3 months of the purchase date and inform them of your decision to EXCHANGE the order. You will then receive a reference number.</p> </div> <div style="margin-bottom: 10px;">  <p>Send the products to be exchanged to the Company no later than 14 days from the date on which you cancelled your order.</p> </div> <div style="margin-bottom: 10px;">  <p>Add the reference number you received + your Nu Skin ID number in the box.</p> </div> <div>  <p>The Company will exchange the products as soon as it has received them (and within 14 days at the latest). If the exchange is not feasible, the Company may provide:</p> <ul style="list-style-type: none"> a credit to be used to purchase other products, or a full refund of the purchased price. </div>
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