



NU SKIN  
**enjoy**  
REWARDS

**TERMS AND CONDITIONS**  
*of Participation*

# NU SKIN ENJOY REWARDS PROGRAM: TERMS AND CONDITIONS OF PARTICIPATION



PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY. BY PARTICIPATING IN NU SKIN'S ENJOY REWARDS PROGRAM, YOU AGREE TO BE BOUND BY THE TERMS DESCRIBED HEREIN AND ALL TERMS INCORPORATED BY REFERENCE. IF YOU DO NOT AGREE TO ALL OF THESE TERMS, DO NOT PARTICIPATE IN THIS PROGRAM.

## 1. Membership Eligibility and Overview

1.1. The Nu Skin enJoy Rewards Program (the “**Program**”) is offered by PT Nusa Selaras Indonesia (referred to as the “**Company**”, “**Nu Skin**”, “**we**”, “**our**”, or “**us**”). Only individuals who are legal residents of Indonesia, at least eighteen (18) years or older, and who provide and maintain a valid email address are eligible to become members. You must also be a Nu Skin Brand Affiliate. However, Nu Skin Brand Affiliates with a pin title of qualifying brand representative or higher are not eligible to participate in the Program. No purchase is necessary to join the Program.

1.2. By joining the Program and becoming a Program member, you (individually and collectively, “**you**”, “**your**”, or “**Program Member**”), agree that you have read, understood and agree to be bound by these Terms and Conditions of Participation of the Program (“**Terms**”) and by any changes or modifications we may make to these Terms. You should review these Terms and the related “Frequently-Asked-Questions” (the “**FAQs**”) and any details relating to the Program released by the Company on [www.nuskin.com](http://www.nuskin.com) (“**enJoy Instructions**”) frequently to understand the Terms that apply to the Program as they may change from time to time. These Terms do not alter in any way the terms or conditions of any other agreement you may have with us, including any agreement for products or services or a brand affiliate agreement. By enrolling in the Program, you also agree to be bound by our Privacy Policy and the Terms of Use of our website ([www.nuskin.com](http://www.nuskin.com)), which are incorporated herein by reference. If you do not agree to these Terms, our Privacy Policy, or the Terms of Use of our website, you cannot participate in the Program. The Program is void where prohibited by law.

## 2. Program Enrollment

2.1. Eligible individuals may enroll in the Program by visiting [www.nuskin.com](http://www.nuskin.com) and following the prompts to register for the Program, by signing up through a Nu Skin app, over the phone, or at a Nu Skin walk-in/experience center.


2.2. You may be required to provide your email address or mobile phone number in order to enroll in the Program. You will also need to create an account by providing your name and creating a password. You are solely responsible for maintaining the accuracy of your account information and for updating it as required. You may update your personal information on your account through Nu Skin's website, call center, walk in center or the mobile app.

2.3. You are limited to one Program account, and only one Program account may be associated with a single email address. In the event of a dispute over ownership of the Program account, the owner will be deemed to be the authorized account holder of the email address submitted at the time of enrollment. For purposes of these Terms, the “authorized account holder” is the natural person who is assigned to the submitted email address by an internet provider, online service provider, or other organization (e.g., business, educational institution, etc.) that is responsible for assigning email addresses for the domain associated with the submitted email address.

## 3. Program Rewards

3.1. The Program is intended to provide rewards for loyal customers of Nu Skin (Note that reference to the term





“rewards” in this document shall refer specifically to these Program rewards). These rewards may include product credits which may be used towards the purchase of eligible Nu Skin products, or coupons, samples, and other promotional items. You may earn rewards by making eligible purchases or participating in certain brand experiences as outlined in the enJoy FAQs and enJoy Instructions, which are incorporated into these Terms. Eligible purchases and other opportunities to earn rewards will be posted on Nu Skin website or may be published through other media (e.g., in marketing communications, social media, email, etc.) of Nu Skin. Visit our FAQs to learn more about earning rewards.

3.2. You will find your eligible rewards and their expiration dates, listed in your personal enJoy account.

3.3. Program Members will receive rewards only for eligible purchases of Nu Skin products through their accounts with official Nu Skin channels.

3.4. Rewards are valid until the specified expiration dates which will be displayed in your enJoy account. In the event no expiration date is specified on a given reward, that reward will expire at the end of the month after the month in which it was earned. Rewards may expire before the specified expiration date if the relevant enJoy account is terminated as further described in Section 5 of these Terms.

3.5. Offers under the Program are only available while supplies last. We may make substitutions of offers in our sole discretion, without any requirement for us to match or exceed the prior offer. In the event a product ordered in connection with the Program arrives damaged, is the wrong item, or is missing from your order, please contact your local Nu Skin office.


3.6. Neither accounts nor Program rewards, including credits, may be transferred, shared or combined with other promotions. enJoy rewards may only be used by the enJoy account holder who earned them. enJoy credits may be combined with other enJoy credits at redemption, where specified. We reserve the right to monitor the number of accounts per person and refuse, merge, or close additional or duplicate accounts at any time. Your account information (including security details) are confidential and should not be shared with any other person.


3.7. Rewards earned through the Program have no cash value and are non-transferable. Balances and/or credits credited to your enJoy account will be decreased or reversed, as applicable, if part or all of a purchase is returned or cancelled or if the credit is obtained through fraudulent activity, manipulation of Nu Skin’s compensation plan, or any other activity that violates these Terms. You may not game or manipulate the program in anyway to unfairly earn rewards or help others to earn rewards. The sale, barter, transfer, or assignment of any rewards or benefits offered through the Program, other than by Nu Skin, is expressly prohibited.

3.8. Except as specifically stated in these Terms, rewards cannot be exchanged or returned for another product or service or a monetary refund of cash or cash equivalent.

3.9. If you return products purchased in whole or in part with enJoy credits, you may only receive a refund for the portion of the purchase that was not paid by such credits. Credits will not be returned to you when a product is returned by you.

3.10. The products and services available through the Program, including any samples that we may provide to you, are for personal use only. You may not sell any of the products, services, or samples you purchased through the Program or





otherwise received from us through the Program. We reserve the right, without notice, to cancel or reduce the quantity of any order to be filled and/or any products or services to be provided to you that we believe, in our sole discretion, may result in the violation of these Terms.

3.11. We are not responsible for rewards lost or received due to fraudulent activity by you or any third party.

3.12. We reserve the right to change Program rewards, the way rewards are earned, and how they may be redeemed. We reserve the right to place limits on the number of purchases or activities that are eligible for the Program and/or for any given tier, the number or types of rewards you may receive or earn in any given tier, in a given time period or for the duration of the Program, and/or any combination thereof. We also reserve the right to place limits on how rewards are used, including the percentage of any purchase that may be paid for using credits.

3.13. If you have concerns that a purchase or other activity was not properly applied to your account, you should contact your local Nu Skin office at once. If you communicate with us via letter or email, your message must specify your name and email address associated with the Program, the date of the Program activity, and the issue(s) you encountered. This message must be sent no more than forty-five (45) days after the date the purchase or other Program activity took place. We are not responsible for late notifications about purchases or other Program activities not being credited to your account.

3.14. Shipping charges apply to purchases made using enJoy credits.

#### 4. Program Communications

4.1. By enrolling in the Program, you consent to subscribe and receive Nu Skin emails or SMS related to providing you with the Program Service.


4.2. You may opt out of receiving such Program-related communications at any time by using the unsubscribe mechanism included with such communications. If you opt out of Program-related communications, you will no longer receive such communications regarding your Program status or the Program rewards or benefits that may be available to you.


4.3. **By participating in the Program, you also consent, agree and/or accept that we may deal with the personal data furnished by you under the Program in accordance with our Nu Skin Global Privacy Notice, available from the Nu Skin website or found here: <https://bit.ly/3mGhOyy>**

#### 5. Termination and Modification

5.1. The Program and its benefits are offered at our sole discretion. We may, in our discretion, cancel, modify, restrict or terminate these Terms, our FAQs and/or the Program or any aspect or feature of the Program at any time without prior notice, even though such changes may affect the value of rewards or benefits already accumulated or earned and/or the ability to redeem accumulated rewards or benefits.

5.2. We reserve the right to exclude you from or to discontinue your participation in the Program and to audit your membership account at any time. Any suspected abuse of the Program, failure to follow any Terms, illegal activity, fraud, misrepresentation or other conduct inconsistent with these Terms and/or detrimental to us or our interests, including without limitation, any suspected illegal, fraudulent or unauthorized use of any Program rewards, credits,





cards, vouchers, coupons and/or certificates, currently existing or as might be introduced at a later time, may result in the revocation of your membership and make you ineligible for further participation in the Program. If your membership is revoked, any rewards or benefits in your account will automatically expire and your access to the Program and features will automatically terminate. If we suspect illegal activity, fraud, misrepresentation, abuse or violation of these Terms, we also have the right to take appropriate legal action.

5.3. If you decide you no longer want to participate in the Program, you may cancel your membership at any time by contacting your local Nu Skin office. If you cancel your membership, you are also agreeing to lose all accumulated credits, benefits and tier status and cease to have any further recourse against us in respect of the same.

## 6. Indemnity, Limitation of Liability; Dispute Resolution

6.1. Indemnity. You agree to indemnify and hold the Company and its affiliates, and each of its shareholders, officers, directors and employees harmless from and against any claim, demand, liability, loss, action, causes of action, costs, or expenses, including, but not limited to, reasonable attorney's fees, resulting or arising from, directly or indirectly, any acts or omissions by including without limitation, breach of representations and warranties, material breach of the Terms and or any other agreements between the you and Company, or any other claims or causes of action.

6.2. Limitation of Liability. You agree that Company and its affiliates will not be liable for any special, indirect, direct, incidental, punitive, or consequential damages, including loss of profits, arising from or related to the breach of the Terms or other agreements between the parties. You agree that the entire liability of Company, and their affiliated companies for any claim whatsoever related to your relationship with Company, and its affiliates, including but not limited to any cause of action arising in contract, tort, or equity, will be limited to the cost of products that you have purchased from the Company in connection with the Program, or its affiliates through the Program.

6.3. Alternative Dispute Resolution. You agree to resolve all disputes with Company and its affiliates in accordance with Chapter 7 of the Company's Policies and Procedures

## 7. Contact Us

For information about the Program and your membership, contact us at **(021) 300 300 66** or via email **48hrs\_reply\_indonesia@nuskin.com**. We are not responsible for requests or correspondence lost or delayed in the mail or over the Internet. You may also provide answers to helpful frequently answered questions in our FAQs.

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