

RETURN PRODUCTS PROCESS

BA/ PC

- Returned products still have their original packaging, stamps, labels ...
- BA/ PC must show ID card of BA/ PC on the invoice, together with the purchase invoice within 12 months from the date of order (shown on the invoice).
- Subtract 10% of administrative fees, commissions, bonuses and other benefits (if any) that upline BA might receive from the purchase.
- No refunds for delivery charges.

Nu Skin Staff

- Check the condition of products and required documents.
- Return form must be fulfilled with all returned products' information.
- Refund method: transfer or debit (payment for successive orders) within 30 days of receipt of the complete returned product and profile.

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- *In case BA/ PC authorizes anyone to do process of return products, hard copies of ID card (both BA/PC and authorized one) must be required.*
- *Any transfer to a bank account that is NOT BA/ PC on the invoice is required to provide "Notarized / authentic authorization letter".*
- *The above provisions are in accordance with the regulations of the Ministry of Finance on compliance with the "Conditions for VAT deduction" as attached page.*