



ageLOC Me APP User's Manual

* Screenshots are for reference only, please refer to actual pages.

- Register
- User login
- Forgot Password
- Assessment
- Share via Social Media
- Order Products
- Manage/Edit
- Adding Photos
- Questionnaire

* The red parts are upgrade function.

REGISTER**BACK**Hong Kong 852 | Mobile number Verification [get code](#)Please enter your nickname Please enter a 6-14 digit password Please enter a 6-14 digit password ☐ [Read and agree to the Terms of Service Agreement](#)

Problems? Please contact customer service 852-28377700

Next**First Step:**

- Select the geographic area, and the country code will be updated automatically.
- Click the "i" icon to learn more information about each input box.
- After filling out the correct phone number, click the "get code" button to get a 6 digits verification code on the mobile phone.
- Enter the verification code into the "verify code" input box.
- Enter an alias you want to use (the user will not be allowed to change the alias after the registration).
- Enter your password twice.
- Click on the box to check terms & conditions or directly click on the box to confirm the terms
- If you encounter any problems in the registration process, you can click on the phone number, and the APP will automatically dial the number
- Click the next button to go to the second step

REGISTER SECOND STEP

RETURN

In order to experience more services, please complete the following information

HK Please enter your customer ID 

No customer ID?

Please enter your customer ID 

Manual enter 21-bit machine ID 

Manual enter 21-bit machine ID 

Problems? Please contact customer service 852-28377700

Skip this>>>

Submit

Second Step:

- The prefix of the distributor number will be displayed according to different markets.
- Click the "i" icon to learn more information about each input box.
- Clicking "No customer ID?" will redirect to the OFFICE login page
- Enter the password of the Distributor account.
- Manually enter the machine serial number or enter the QR code by scanning the machine with a mobile phone.
- If you encounter any problems in the registration process, you can click on the phone number, and the APP will automatically dial the number
- You can skip this step by clicking "skip this" If you skip this, you still need to enter the Distributor account number and the machine serial number when you order product or finish the assessment.
- If you fill out all the information, you can click the submit button to complete the registration

ageLOC me

LOG IN

Use your user name and password to log in to your ageLOC Me account.

Please Select Your Market

mobile number

Password

[Forgot your password?](#)

[Register a new account](#)

Log In

NU SKIN

Login : Must log in before using the ageLOC Me APP

- If registered , input your mobile phone number and password to login
- If forgot password, click "forgot your password?"
- If need to register for a new account, click "register a new account"

FORGOT PASSWORD

BACK

Hong Kong



852 Mobile number



Verification



get code

Please enter a 6-14 digit new password



Please enter a 6-14 digit password



Problems? Please contact customer service 852-28377700

Submit

Forgot Password

Forgot password :

- Choose geographic area, mobile prefix will change to relative area.
- Click the "i" icon and detailed description of each input box will pop up
- Then fill in the correct phone number, click on "Get code" button to get a 6 digit verification code on your phone
- Enter the verification code in the "verification code " box.
- After re-enter the new password twice and click "Submit" button to reset your password, the APP will return to the login page after resetting a password, the user needs to log in again
- If you encounter any problems retrieving your password, click on the phone number shown in the "Trouble? Please contact customer service XXX-XXX-XXXX, then the APP will automatically dial the number

YOU



Please enter your date of birth and gender below.

1980-01-01

35

Female button

Male button



1/20



Assessment

- Click and enter the date of birth
- Your age will be calculated automatically and filled in, it can not be modified manually
- Select gender
- Access to the next step will be available after completing the information

YOU ARE



Assessment

Please choose the closest option

Chinese

African

Caucasian

Filipino

Hispanic

Indian

Japanese

Javanese

Korean

Malaysian

Mediterranean

Middle Eastern

Native American



2/20



Han

Zhuang

Hui

Man

Uygur

Miao

Yi

Tujia

Zang (Tibetan)

Monggol

Dong (Tung)

Bouyei

2/20



Select race

- If you choose Chinese, you have to further select one of the 56 ethnic groups
- Press the back button to return to the race selection page

LOCATION



We have determined you live in . Enter your town, city if this is not correct.



3/20



Assessment

- The APP will automatically determine your current geographic location
- If the APP is not able to determine your position accurately, the user can enter keywords in input box, the system will then prompt several candidate options to choose from
- After the user selects an address, the image below will automatically shows the map of the corresponding

ENVIRONMENTAL POLLUTION EXPOSURE

Use the dial to estimate your daily exposure to pollution, cigarette smoke, or workplace chemicals. ⓘ



ENVIRONMENTAL POLLUTION EXPOSURE

Use the dial to estimate your daily exposure to pollution, cigarette smoke, or workplace chemicals. ⓘ



Assessment

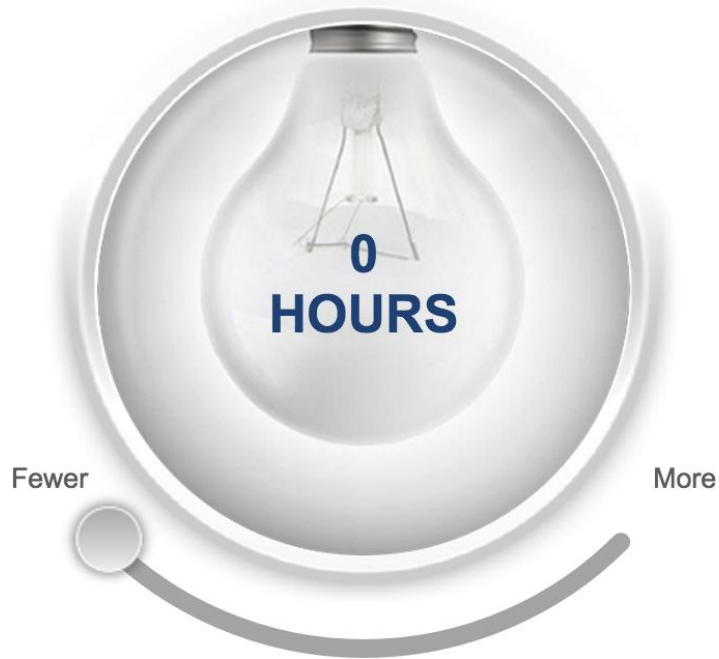
- slide the round button from left to right to select the environmental pollution level in accordance with your actual situation
- If you do not know how to choose, you can click on "i" icon to get more information

SUN EXPOSURE



Assessment

Estimate the number of daylight hours you spend outside per day.



- Slide the round button from left to right to select the number of hours of sun exposure in accordance with your actual situation



SKIN TYPE



What best describes your skin type? ⓘ

Dry

Normal

Combination

Oily



6/20



SKIN TYPE



What best describes your skin type? ⓘ



To determine your skin type, analyze your skin before you apply any products.
skin does not look shiny and may feel tight across your nose and cheeks.

skin is neither tight nor oily and forehead, nose, and chin look fresh.

skin, some parts of your face are dry or flaky, while the center part of your face, nose, chin, and forehead (called the T-zone) is oily.

skin looks shiny and may feel greasy to the touch.

ageLOC Me was not designed to treat or prevent acne.



6/20



Assessment

- Choose your skin type
- If you do not know how to choose, you can click on the "i" icon to get more information

SKIN IRRITABILITY



How does your skin respond to topical products?

LOW IRRITABILITY
IRRITABILITY

Less

More



7/20




Assessment

- Slide the round button from left to right to select the skin sensitivity level in accordance with your actual situation

ALPHA HYDROXY ACIDS




Select the option that best describes your past experience when cosmetically using alpha hydroxy acids (AHAs), like lactic acid or glycolic acid. 

- Have an irritation reaction to alpha hydroxy acid, has been discontinued or had medical skin
- Have an irritation reaction to alpha hydroxy acids, but continue to use
- Used with alpha hydroxy acid products, no irritation reaction
- Never use products containing alpha hydroxy acids


Note: if you had fruit changes skin, laser etc, experience of medical hairdressing, you will most likely to alpha hydroxy acid (a kind of fruit acid) produce irritation reaction.

ALPHA HYDROXY ACIDS



Select the option that best describes your past experience when cosmetically using alpha hydroxy acids (AHAs), like lactic acid or glycolic acid. 

Alpha hydroxy acid (AHAs) is widely used in skin care products. Along with the age growth will gradually slow down the skin metabolism of the speed, alpha hydroxy acid (AHAs) can help promote the skin keratinocytes metabolism process. skin to grow a new layer of skin, in order to achieve a more beautiful skin condition.



- Continue to use
- Used with alpha hydroxy acid products, no irritation reaction
- Never use products containing alpha hydroxy acids

Note: if you had fruit changes skin, laser etc, experience of medical hairdressing, you will most likely to alpha hydroxy acid (a kind of fruit acid) produce irritation reaction.

Assessment

- According to your actual situation, select the applicable sensitive history of alpha hydroxy acid
- If you do not know how to choose, you can click on "i" icon to get more information

AGE SPOTS

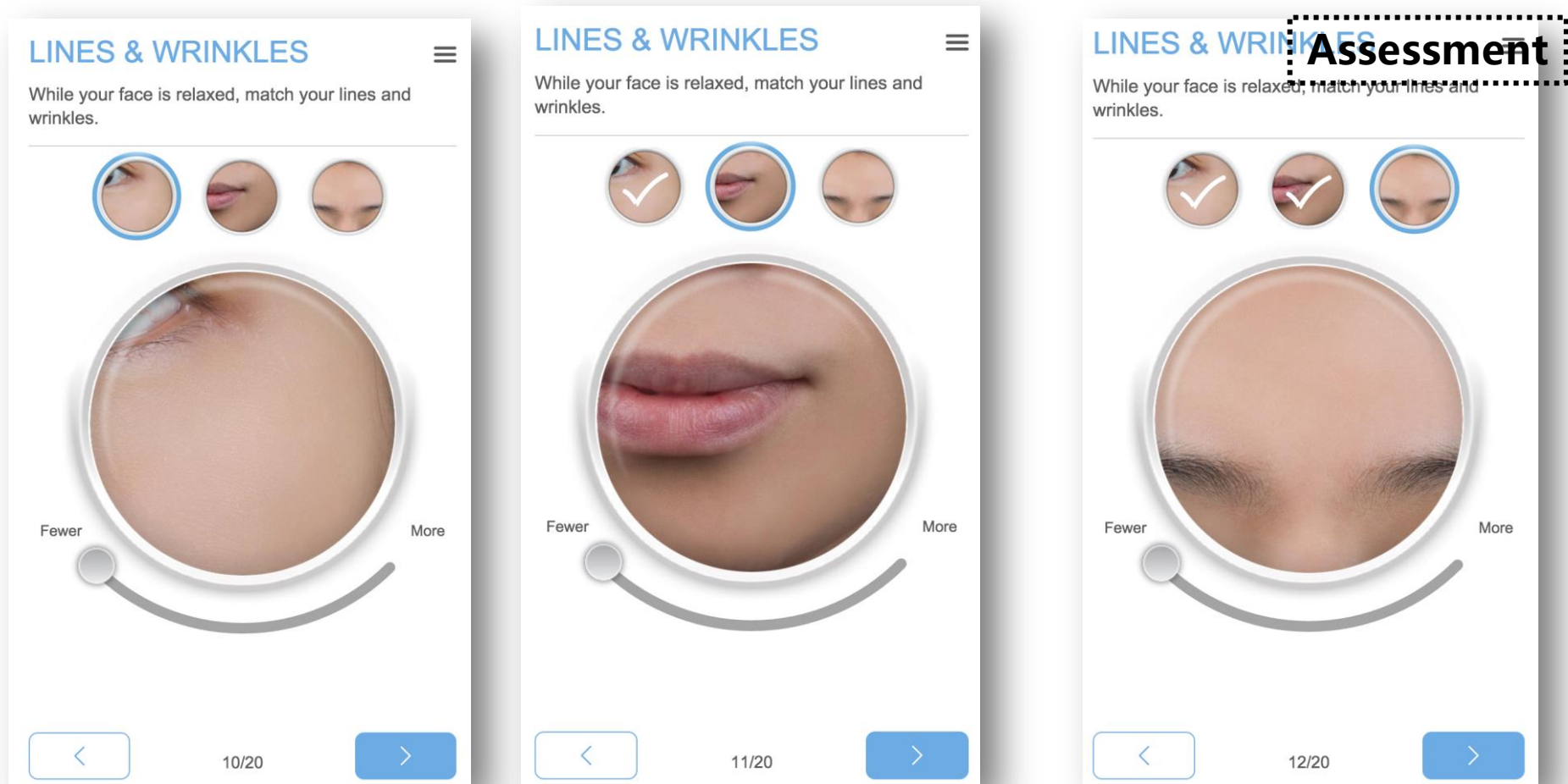


Assessment

Use the dial to match your skin's age spots, excluding freckles or moles.



- Slide the round button from left to right to select the age spots level in accordance with your actual situation
- The age spots level on the face in the image will change when you slide the round button.



- Slide the round button from left to right to select your fine lines and wrinkles condition
- The fine lines and wrinkles level on the face in the image will change when you slide the round button

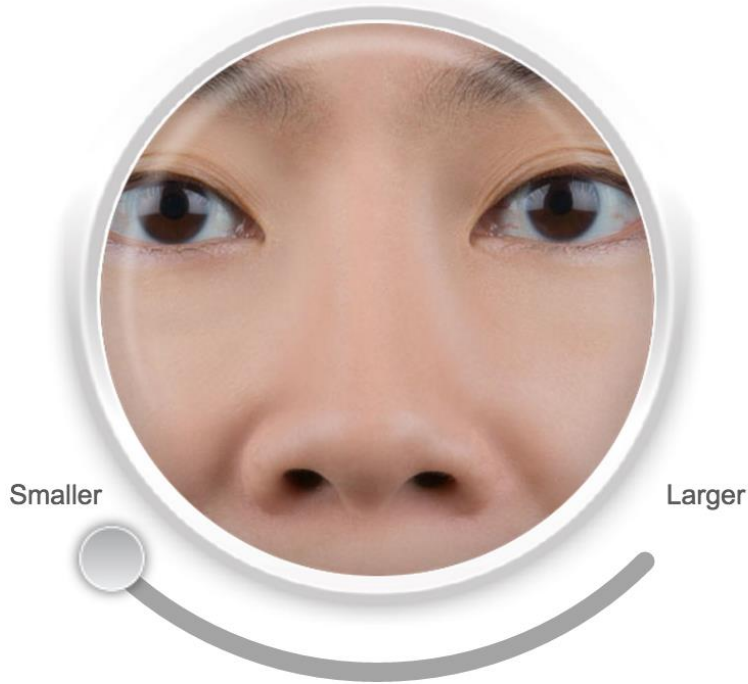
PORE APPEARANCE



Assessment

Match your pore size.

The best place to check pore size is your nose.



- Slide the round button from left to right to select your pores condition
- The pores condition on the face in the image will change when you slide the round button



13/20



Assessment

FIRMNESS

Select the option that best describes your skin's firmness. ⓘ

Firm

Somewhat Firm

Some Sagging

Significant Sagging

< 14/20 >

FIRMNESS

Select the option that best describes your skin's firmness. ⓘ

Skin that lacks firmness may sag or lack contouring in some areas, like the jawline, neck, cheeks, or eyes.

Some Sagging

Significant Sagging

< 14/20 >

- Choose your skin's firmness level according to your skin condition
- click the "i" icon to get more information

RADIANCE



Select the option that best describes your skin's radiance. ⓘ

Radiant

Somewhat Radiant

Somewhat Dull

Very Dull



15/20



RADIANCE



Select the option that best describes your skin's radiance. ⓘ

When the skin's texture is smooth, it evenly reflects light and is perceived as radiant or bright. In contrast, when the texture is uneven, skin does not reflect light uniformly and may appear dull and sallow.



Somewhat Dull

Very Dull



15/20



Assessment

- Choose your skin's radiance level according to your skin condition.
- Click the "i" icon to get more information

TEXTURE



Select the option that best describes your skin's texture. ⓘ

Smooth

Somewhat Smooth

Somewhat Rough

Rough



16/20



TEXTURE



Select the option that best describes your skin's texture. ⓘ

As we age, the rate of skin cell renewal decreases, causing cells to become more sticky and to not shed as easily. Eventually, the skin appears dull and rough in texture.



Somewhat Rough

Rough



16/20



Assessment

- Choose your skin's texture according to your skin condition.
- Click the "i" icon to get more information

DAY MOISTURIZER



Your current day moisturizer does not include fragrance. Would you like to add fragrance to your day moisturizer?

Yes

No

- Choose whether you need to add fragrance in your day moisturizer. If you enter the update option from the management / editing, it will show your previous selection.



17/20



DAY MOISTURIZER



Select a moisturizer based on your preferences for texture and overall feel. This will determine how your moisturizer feels on your skin. The purple circle indicates your current product.



18/20

DAY MOISTURIZER



Select a moisturizer based on your preferences for texture and overall feel. This will determine how your moisturizer feels on your skin. The purple circle indicates your current product.



18/20

Assessment

- Choose the degree of thickness of the day cream according to your personal preferences

NIGHT MOISTURIZER



Your current night moisturizer does not include fragrance. Would you like to add fragrance to your night moisturizer?

Yes

No



19/20



NIGHT MOISTURIZER



Select a moisturizer based on your preferences for texture and overall feel. This will determine how your moisturizer feels on your skin. The purple circle indicates your current product.



20/20



Assessment

- Choose whether you need to add fragrance in your night moisturizer
- If you enter the update option from the management / editing, you will default to the result of the previous selection
- If you enter the update option from the management / editing, it will shows your previous selection

REVIEW YOUR ANSWERS ≡

Select any answer to edit it.



YOU



- < You are a female, 35 years old
- < Your primary ethnicity is Chinese
- < Living in 广东省深圳市南山区
- < With minimal exposure to chemicals
- < With minimal exposure to the sun



YOUR SKIN



- < You have dry skin
- < Your skin has low irritability
- < You have experienced irritation and discontinued use of AHAs
- < You have considerable age spots
- < You don't have lines and wrinkles
- < Your pores are small in appearance

Find Your Customized Regimen

- According to your answers, you can see the specific content.
- You can click on the title of the questions that you want to answer
- After you have confirmed the information, click on the " Find Your Customized Regimen" button

PERFECT INFORMATION

Assessment

In order to experience more services, please complete the following information

CN | Please enter your customer ID 

No customer ID?

Please enter your customer ID 

Manual enter 21-bit machine ID 

Manual enter 21-bit machine ID 

Problems? Please contact customer service 400-004-5678

Submit

- If you have not linked your account with the distributor number and machine serial number during registration, you must fill in the information now
- After the completion of the information and the verification, click the "Submit" button to generate the unique assessment code

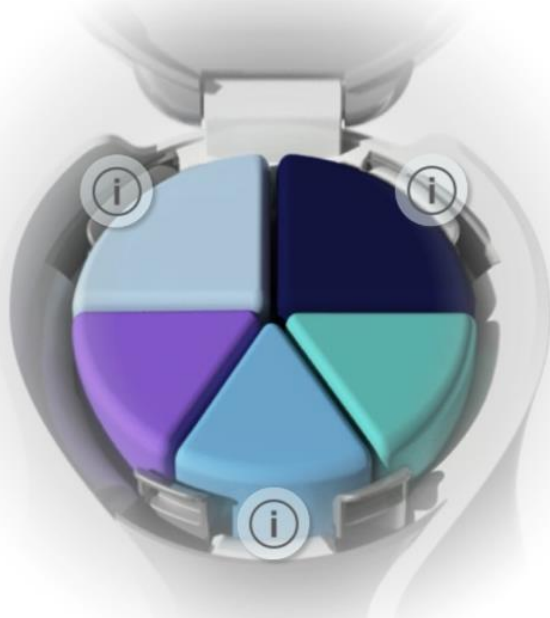


CALCULATING YOUR
UNIQUE CODE

- At this time, you will see an animation while the APP generate the unique skincare code



WELCOME TO YOUR FULLY
CUSTOMIZED AGELOC ME REGIMEN



YOUR UNIQUE CODE IS

Y V 7 9

Save

Share

- Click 'save' to proceed to the next step

WELCOME TO YOUR FULLY
CUSTOMIZED AGELOC ME REGIMEN

NAME ASSESSMENT

jy 2015-10-23



Name your assessment description
and it will be saved to your profile

Save & Order

Save & Home

YOUR UNIQUE CODE IS

P W 2 6

Save & Continue

This name will appear in your
custom exclusive ageLOC Me alert
of core(30 characters)

Name your assessment description
and it will be saved to your profile

Save & Order

Save & Home

YOUR UNIQUE CODE IS

P W 2 6

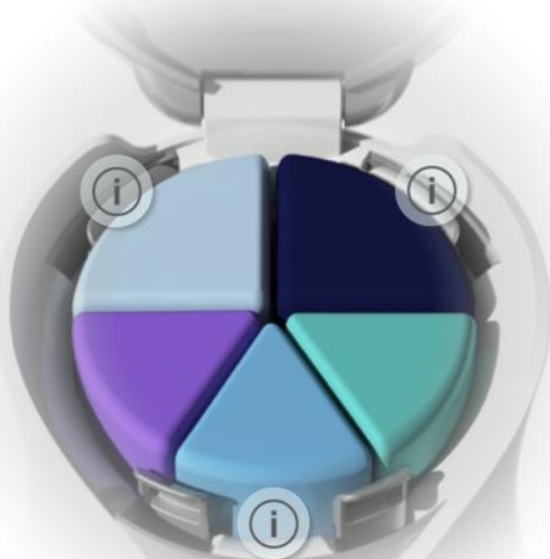
Save & Continue

Assessment

- Here you need to save the unique skincare code with an alias for the code. The alias may not be repeated under the same account
- Click on the "i" icon to get more information.
- Click "save & order" button to save the current skincare code and redirect to the shopping cart.
- Click "save & return" to save the current skincare code and redirect to the ageLOC Me APP home page.



WELCOME TO YOUR FULLY
CUSTOMIZED AGELOC ME REGIMEN



YOUR UNIQUE CODE IS

Y V 7 9

Save

Share

Share via Social Media

Share via social media platform

- Click 'Share' to direct to the edit page
- Edit the content and share.

EDIT SHARING

cancel

Edits to share with your friends

A gift from ageLOC Me

Welcome to my fully customized ageLOC
Me regimen



You can add your selfie
here or just share the
page.



Share via Social Media

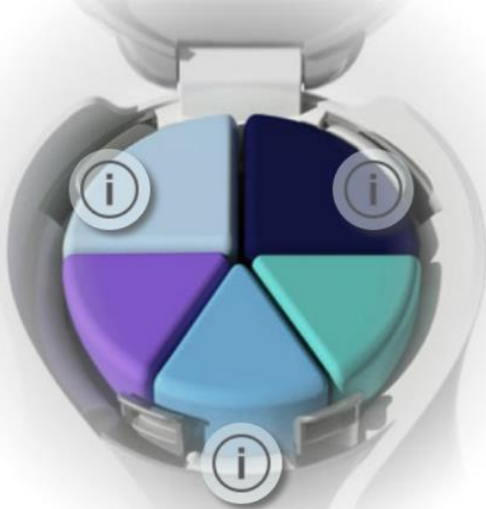
- Edit the title and content (Optional)
- Add a picture to the share page
(Optional)

EDIT SHARING

cancel

Edits to share with your friends

WELCOME TO YOUR FULLY
CUSTOMIZED AGELOC ME REGIMEN



YOUR UNIQUE CODE IS

Y V 7 9

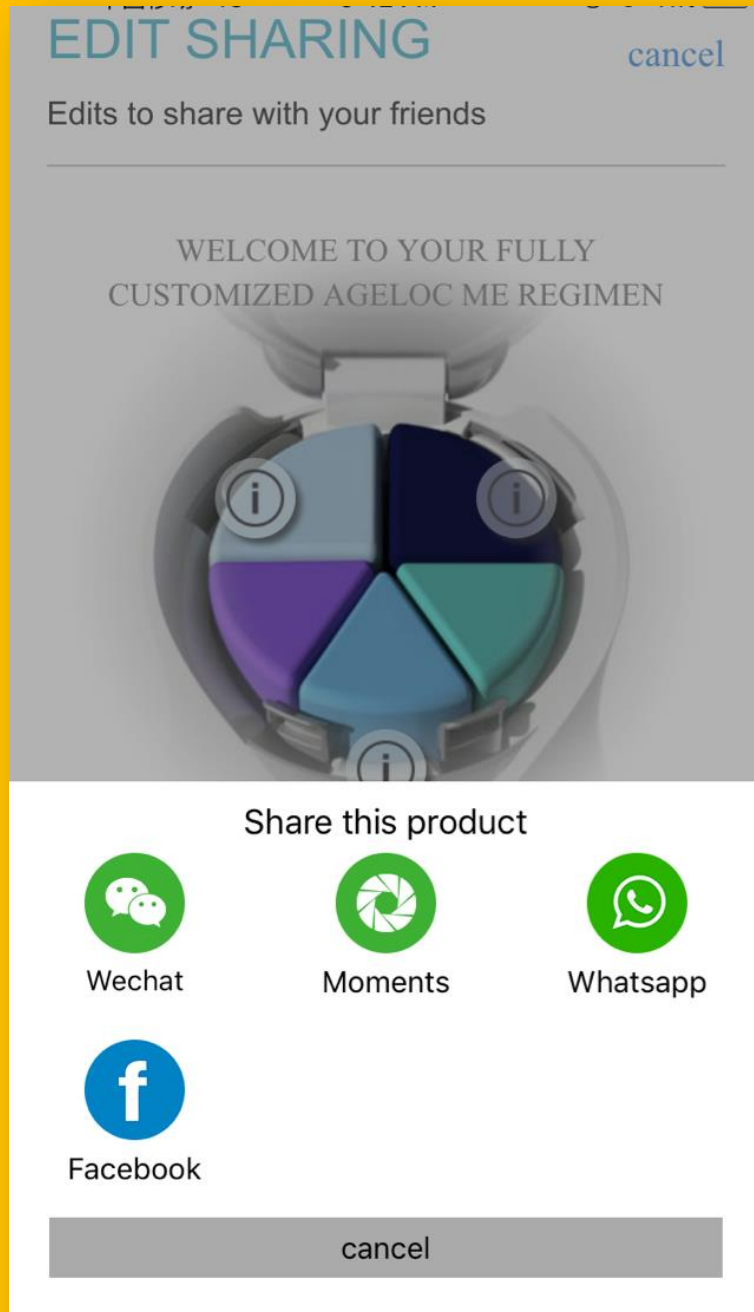
*Disclaimer: This share page is only for test.

Share

Share via Social Media

- Confirm the content you edited and then click 'Share'. Pages can still be shared without editing.

Share via Social Media



- Click on a specific icon and you can share the page through these channels.

ORDER PRODUCTS


≡

Select regimen to purchase.

Search Keyword ×

Descending

☐ All ☐ Purchased

ageLOC Me Calibration Set	STAR
jy 2015-10-23 Last ordered	PW26 

Already Have Code?

Order

- You can enter key words to filter the assessment codes.
- To sort the unique assessment codes by date, choose "Ascending" and "Descending" from the drop-down list.
- The first assessment code on the unique assessment code list is the standard assessment code. Other assessment codes are the unique assessment codes in your account.
- To edit notes of the unique assessment codes, press the "white paper" icon.
- To enter a assessment code manually, press the "Already Have Code?" button
- Click the "order" button to jump to the login page of the shopping cart.

Order Products

ORDER PRODUCTS

Select regimen to purchase.

Search

1

Save Cancel

ageL

2015-10-23 PW26

Last ordered

Already Have Code? Order

- A dialog box will pop up after clicking the magnifying glass icon, where users can view and edit notes.



Order Products



奈米如沛 (LifePak Nano) ×

STAR

ageLOC Me新智我基准智芯组合

價錢 HK\$178.00

Point Value: 138.00

☐ ARO

-	1	+
---	---	---

總額: **HK\$178.00**
Point Value **138.00**

總PSV

總額: **HK\$178.00**
Point Value: **138.00**

結賬

- Click the "order" button to jump to the login page of the shopping cart.

MANAGE & EDIT



View and update your assessments to personalize your regimen.

ageLOC Me Calibration Set

STAR



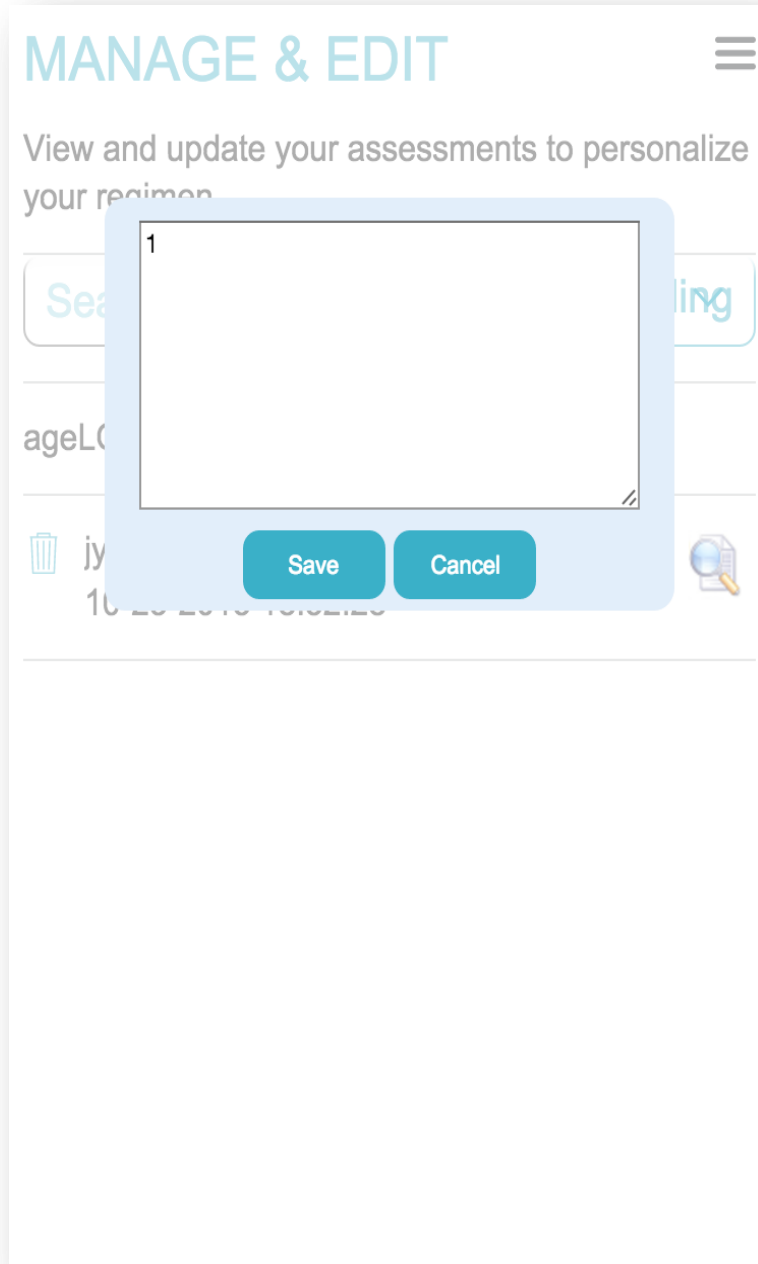
jy 2015-10-23

10-23-2015 18:52:28

PW26



- You can enter key words to filter the assessment codes.
- To sort the unique assessment codes by date, choose "Ascending" and "Descending" from the drop-down list.
- Click the "trash can" icon on the left to remove the specified assessment code.
- The first assessment code on the unique assessment code list is the standard assessment code. Other assessment codes are the unique assessment codes in your account.
- To edit notes of the unique assessment codes, press the "white paper" icon.



- A dialog box will pop up after clicking the magnifying glass icon, where users can view and edit notes.

MANAGE & EDIT



View and update your assessments to customize your regimen.

Search Keyword ×

New to Old ▾

ageLOC Me Calibration ... **STAR**



test

YF79



2016-04-12 16:59:50

MANAGE & EDIT



View and update your assessments to customize your regimen.

Search Keyword ×

New to Old ▾

ageLOC Me Calibration ... **STAR**



test

YF79



2016-04-12 16:59:50

Please select the mode transfer photos?


Camera

Photos

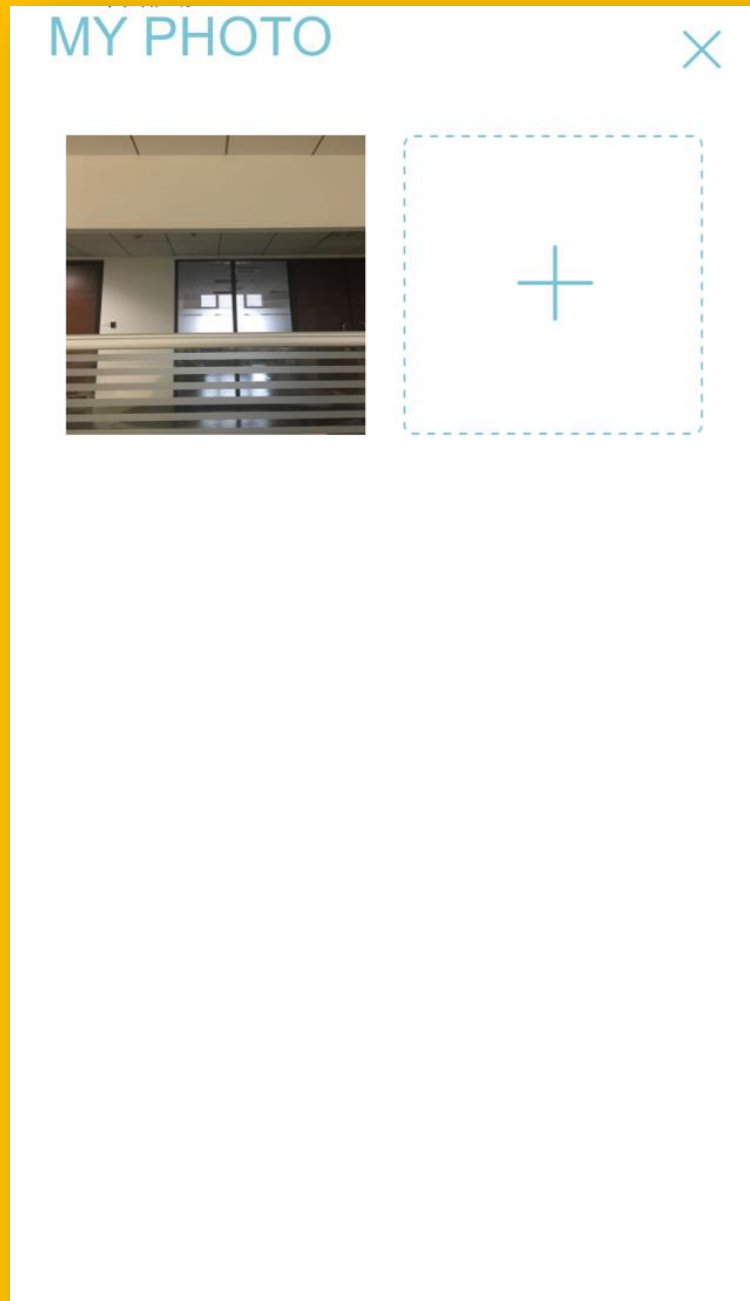
Cancel

Adding Photos

Add pictures to the assessment code

- Tap  to add pictures to the assessment code. You can choose a picture from your album or take a picture with camera phone.

Adding Photos



- You can view the photos after you successfully add them to the assessment code



TAKE NEW
ASSESSMENT



MANAGE/EDIT
ASSESSMENTS



ORDER PRODUCTS



QUESTIONNAIRE ●



HELP



MORE



NU SKIN

Questionnaire

Questionnaire

- Click 'Questionnaire' on homepage.

QUESTIONNAIRE



Questionnaire 2

Thanks for your time!

1.How do you think about the ageLOC Me APP? ※

- ☐ Great
- ☐ Good
- ☐ Soso
- ☐ Bad

2.How do you think ageLOC Me Calibration Set? ※

- ☐ Great
- ☐ Good
- ☐ Soso
- ☐ Bad

3.How do you think about ageLOC Me machine? ※

- ☐ Great
- ☐ Good
- ☐ Soso

Submit

Questionnaire

- Fill in the questionnaire based on your own opinion

QUESTIONNAIRE



☐ Bad

3.How do you think about ageLOC Me machine? ✖

☒ Great

☐ Good

☐ Soso

☐ Bad

4.What's the most appealing thing of ageLOC Me?

Less than 200 words.

5.Do you have any other opinion?

Less than 200 words.

Submit

- Click 'Submit' after you finish the questionnaire