

自動訂貨計劃申請合約 - 香港/澳門 Automatic Re-Ordering (“ARO”) Program Enrollment Agreement – Hong Kong/ Macau

Nu Skin Enterprises Hong Kong, LLC (a limited liability company established in the U.S.) (“如新”or “Nu Skin”)

如新生活體驗館: 香港銅鑼灣恩平道28號利園二期10樓 (「銅鑼灣如新生活體驗館」)

www.nuskin.com.hk

Nu Skin Plaza: 10th Floor, Lee Garden Two, 28 Yun Ping Road, Causeway Bay, Hong Kong (“Causeway Bay Nu Skin Plaza”)

電話Tel:(852) 2837 7700

如新澳門分銷中心: 澳門新口岸北京街244-246號澳門金融中心6樓H座 (「澳門分銷中心」)

電話Tel: (853) 2870 3655

Nu Skin Macau Distribution Center: Rua de Pequim No.244-246, 6H Macau Finance Centre, Macau (“Macau Distribution Center”)

本人參加六(6)個月的自動訂貨計劃。I hereby apply for six (6) months’ ARO Program.

倘若如新於當月發貨日(「發貨日」定義見下)7個工作天前未有收到本人提出書面要求如新對產品訂單作出任何更改;或如本人未有於當月發貨日7個工作天前滿足ARO計劃所規定的單一訂單不少於港幣/澳門幣500元的要求,如新會於當月按本人於下列填寫之預先選定之產品自動為本人當月的訂購產品,並且會按本人預先選定的送貨/提貨方式處理本人的訂單。同時,如新保留對送貨安排的要求收取行政費用的權利。

If Nu Skin has not received my written request for any change(s) regarding my product order 7 working days before the Date of Distribution (as defined below) of a particular month; or if I fail to fulfill the requirement that there should be at least one product order under the ARO Program 7 working days before the Date of Distribution in the total amount of not less than HK\$/MOP500, Nu Skin will, in that particular month, automatically order for me the following pre-selected Products and will process my order according to my designated delivery/collection method. Meanwhile, Nu Skin reserves the right to charge an administrative fee for the request of delivery.

本人明白,只要本人在每一個月的發貨日或之前通過自動訂貨計劃所下的任何一張訂單總價不少於港幣/澳門幣500元,本人便可享有 ageLOC Me® 新智我® 智芯組合的特別折扣及指定 Nu Skin 及 PHARMANEX® 單品的折扣優惠。

I understand that I will be able to enjoy special discounts on ageLOC Me® Cartridges set and Nu Skin and PHARMANEX® single products on any order of not less than HK\$/MOP500 in total that I place each month on or before the Date of Distribution under the Automatic Re-Ordering Program.

英文姓名 Name (English)

中文姓名 Name (Chinese)

如新識別號碼 Nu Skin I.D. Number

日間聯絡電話 Daytime Telephone No.

手提電話 Mobile No.

自動訂貨計劃開始日期: 訂購服務由_____年_____月起生效。

Please initiate my ARO: Effective from_____(MM)/_____(YY).

本人選定每月5日至20日之間的一個日子,亦即每月_____日為本人訂單的「發貨日」:

I designate a date between the 5th day and the 20th day of each month, i.e. the _____ day of each month as the “Date of Distribution” of my order:

(如新在一般情況下會於發貨日前5個工作天內從指定的信用卡扣款。 Under normal circumstances, Nu Skin will charge the specified credit card for payment within 5 working days prior to the Date of Distribution.)

本人選擇於下列地點提貨 (請勾選) I choose to collect my products at the location below (Please tick the appropriate box):

銅鑼灣如新生活體驗館 (適用於香港品牌專員/會員)

^就澳門品牌專員/會員而言，訂購ageLOC Me®新智我®智芯組合之訂單僅可以選擇送貨到澳門地址。

For Macau brand affiliates / members, orders for ageLOC Me® Cartridges Set can only be delivered to an address in Macau.

*會員只限於在其註冊成為會員的市場購買如新產品。

所有香港及澳門品牌專員如在本外地市場購買如新產品，必須遵守下列規定：

- (1) 所購買之產品僅供本人使用，不得轉售；及
- (2) 如新產品之進口 – 如新及如新的關聯公司並不保證產品的收件人能將產品進口至任何國家。產品的買家或收件人均有個人責任遵守所有適用的與進口、海關及牌照等有關之法律及法規，並自行承擔因此而產生之所有關稅、稅項、牌照、申報費用，以及任何其他有關香港及澳門品牌專員進口產品到其市場所產生的支出、費用及收費。因此，香港及澳門品牌專員同意賠償及保證如新及/或如新的關聯公司免於承擔因香港及澳門品牌專員違反本自動訂貨計劃申請合約的條款和條件而導致的所有損失、損害、民事處罰、索償、支出、費用及收費。

Members can only purchase Nu Skin products in the market where they have registered as Member.

All Hong Kong and Macau brand affiliates must observe the following rules if products are purchased in markets other than their own local markets:

- (1) Purchased products should solely be used for their own personal consumption and must not be resold; and
- (2) Importation of Nu Skin products – Neither Nu Skin nor Nu Skin's affiliated companies assure that recipients of Nu Skin products shall be able to import such products into any country. Purchasers or recipients of Nu Skin products are personally responsible for complying with all applicable laws and regulations relating to import, customs, licensing, etc., and shall be liable for all customs duties, taxes, licensing fees, declarations and any other costs, fees and expenses associated with their importation of Nu Skin products into their markets. Accordingly, all Hong Kong and Macau brand affiliates agree to indemnify and hold Nu Skin and/or Nu Skin's affiliated companies harmless from and against all losses, damages, civil penalties, claims, costs, fees and expenses of whatever kind or nature that arise from or in connection with the brand affiliate's breach of this clause or the terms and conditions of this ARO Program Enrollment Agreement.

貨品總值 Total Purchase Amount	當地送貨費用 Local Delivery Fee
HK\$/MOP1,000 以下 less	HK\$/MOP40
HK\$/MOP1,000 或以上 or above	免費 FREE

付款辦法 Method of Payment

VISA Master Card

信用卡號碼 Credit Card No.

持卡人簽署* Cardholder's Signature*

有效日期 Expiry Date

持卡人姓名 Name of Cardholder

*本人現授權如新透過本人的信用卡帳戶，每月按本自動訂貨計劃申請合約之條款支付上述註明訂購之產品及其他款項。如新在一般情況下會於發貨日前5個工作天內扣款。如本人選擇以他人之信用卡帳戶付款，本人確認該持卡人已同意本人使用他/ 她的信用卡，並得到該持卡人於以上「持卡人簽署」一欄簽名以示同意。本人確認該持卡人已同意如新為執行本自動訂貨計劃申請合約所述事項的目的而收集、使用和披露其於本自動訂貨計劃申請合約上之個人資料。本人在此同意並承諾在處理該持卡人個人資料時會遵守「個人資料(私隱)條例」(第486章) (「私隱條例」) (適用於香港)/「個人資料保護法」(第8/2005號法律)(「個資法」) (適用於澳門)，並會依從如新為了符合私隱條例(適用於香港)/個資法(適用於澳門)的目的而提出的合理的指示及/或要求。

*I hereby authorize Nu Skin to charge my credit card each month for the products specified above and other payments pursuant to the terms of this ARO Program Enrollment Agreement. Under normal circumstances, Nu Skin will charge my specified credit card for payment within 5 working days prior to the Date of Distribution. If I have chosen to pay for my purchases using a credit card not issued to me, I confirm that the holder to whom such credit card has been issued (the "Cardholder") has consented to such use of the credit card and that the Cardholder has signified such consent by signing in the space marked "Cardholder's Signature" above. I also confirm that the Cardholder has agreed that Nu Skin may collect, use and disclose his/her personal data in this ARO Program Enrollment Agreement for the purpose of administration of this ARO Program Enrollment Agreement in relation to the matters referred to herein. I agree and undertake to comply with the Personal Data (Privacy) Ordinance (CAP 486) (the "PDPO") (applicable to Hong Kong)/ Personal Data Protection Act (Law 8/2005) (the "PDPA") (applicable to Macau) with respect to the treatment of such personal data of the Cardholder and shall comply with such reasonable directives and/or requests of Nu Skin for the purpose of complying with the PDPO (applicable to Hong Kong)/ PDPA (applicable to Macau).

當本人簽署本自動訂貨計劃申請合約，即表示本人同意如新為執行本自動訂貨計劃申請合約所述事項的目的而收集、使用和披露本人於本自動訂貨計劃申請合約上之個人資料。本人也同意如新可將本人於本自動訂貨計劃申請合約上提供之個人資料轉移至中國大陸、台灣、澳門及香港以外地區。如本人的資料有所變更，本人會立刻通知如新。本人明白，本人有權查閱或更改本人所提供之個人資料，也可以聯絡如新香港作出上述要求。本人同意如新有權為處理上述要求而收取合理之手續費。本人確認，本人已閱讀並同意遵守如新私隱政策，以及政策與程序-香港/澳門(適用於品牌專員)或會員協議書(適用於會員)中所有有關個人資料的條款。

By signing this ARO Program Enrollment Agreement, I agree that Nu Skin may collect, use and disclose my personal data given in this ARO Program Enrollment Agreement for the purpose of administration in relation to the matters referred to herein. I also agree that Nu Skin may transfer the personal data I provided in this ARO Program Enrollment Agreement to Mainland China, Taiwan, Macau and anywhere outside of Hong Kong. If there is any change to my personal data, I will notify Nu Skin immediately. I understand that I have the right to request access to or correction of my personal data. I may do so by making a request addressed to Nu Skin Hong Kong. I agree that Nu Skin Hong Kong has the right to charge a reasonable fee for the processing of the above-mentioned data access request. I confirm that I have read all relevant provisions regarding personal data as set out in the Nu Skin Privacy Notice and the Policies and Procedures – Hong Kong/Macau (applicable to brand affiliates) or the Member Agreement (applicable to members) and agree to abide by them.

本人謹此聲明，本人已閱讀及完全明白並同意本自動訂貨計劃申請合約的所有條款與條件(包括後頁的條款及條件)。本人聲明及保證，本人於本自動訂貨計劃申請合約內所提供的資料均準確及完整，如本人提供不正確或具誤導性的資料，或違反本人與如新或Nu Skin International, Inc.簽署的協議的條款及條件，包括但不限於品牌專員協議書和國際保薦協議書、原居市場產品訂購協議書及政策與程序(適用於品牌專員)/會員協議書(適用於會員)，如新有權選擇宣告本自動訂貨計劃申請合約自開始已被視為無效。

I hereby declare that I have read and fully understand and agree to all terms and conditions in this ARO Program Enrollment Agreement (including the terms on the reverse side). I represent and warrant that the information provided by me in this ARO Program Enrollment Agreement is accurate and complete and that if I have provided false or misleading information, or violated any terms and conditions of the contracts I entered into with Nu Skin or Nu Skin International, Inc., including but not limited to the Brand Affiliate Agreement and International Sponsor Agreement, the Resident Market Product Purchase Agreement and the Policies and Procedures (applicable to brand affiliates) / Member Agreement (applicable to members), Nu Skin may, at its election, declare this ARO Program Enrollment Agreement be void from its inception.

簽署 Signature	日期 Date
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白色 White copy – Nu Skin 藍色 Blue copy – 品牌專員/會員 Brand
Affiliate/Member

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公司專用 For Office use only:

自動訂貨計劃申請合約(「本ARO合約」) – 條款及條件

在本ARO合約，「如新香港」是指Nu Skin Enterprises Hong Kong, LLC，其營業地址為香港銅鑼灣恩平道28號利園2期10樓；「如新澳門」是指Nu Skin Enterprises Hong Kong, LLC，其營業地址為澳門新口岸北京街244-246號澳門金融中心6樓H座。「如新」是「如新香港」和「如新澳門」的統稱，而除非文義另有所指，對於香港品牌專員/會員而言是指「如新香港」，對於澳門品牌專員/會員而言是指「如新澳門」。

本人明白，只要本人在每一月份的發貨日或之前通過自動訂貨計劃(「ARO計劃」)所下的任何一張訂單總價不少於港幣/澳門幣500元，本人便可享有ageLOC Me®新智我®智芯組合的特別折扣及指定Nu Skin及PHARMANEX®單品的折扣優惠。

ARO計劃乃一項自選性計劃，獨立品牌專員/會員可選擇參與ARO計劃，透過使用指定的信用卡持續購貨付款。當有意參與ARO計劃的品牌專員/會員簽署本ARO合約，即表示其同意遵守下列條款與條件：

- A. 如果本人已選擇參與ARO計劃以讓本人每月自動收到指定種類及數量的產品，這些產品之購買款項將每月依照本人選擇的付款方式收取。
- B. 倘若如新於當月發貨日七(7)個工作天前未有收到本人提出書面要求如新對產品訂單作出任何更改；或如本人未有於當月發貨日七(7)個工作天前滿足 ARO 計劃所規定的單一訂單不少於港幣/澳門幣 500 元的要求，如新會於當月按本人於背頁填寫之預先選定之產品自動為本人訂購產品，並且會按本人預先選定的送貨/提貨方式處理本人的訂單。同時，如新保留對送貨安排的要求收取行政費用的權利。
- C. 為支付ARO計劃下的每月訂單之費用，本人現授權如新按照本人提供的信用卡資料作自動扣款安排。如新在一般情況下會於發貨日前五(5)個工作天內扣款，除非本人另有授權，否則如新不會向本人的信用卡帳戶徵收其他費用。
- D. 如本人於ARO計劃內預選之產品缺貨或因其他與本人無關的原因而無法向本人提供部分或全部預選產品，則如新可在無需給予本人事先通知之情況下，安排延遲送貨給本人。如新可對本人於ARO計劃內所選擇收取的指定產品作價格調整或停售該產品。在此情況下，如新將會就此等變動通知本人，並會另外作出安排：(i)若是價格調整的情形，如新將根據調整後之價格繼續向本人發送本人於ARO計劃內選擇的產品；及(ii)若是產品停售情形，如新會繼續向本人發送其他已選擇之產品，並有權以另一種價格相同或價格更高的產品代替已停售之產品，除非本人於產品停售或新價格生效前七(7)個工作天以書面指示如新另作安排。本人明白，如本人於產品發貨日後十四(14)天內通知如新取消已加價產品之訂購，本人將可獲該產品的全數退款。
- E. 本人明白ARO計劃下的產品均以折扣價出售，如根據如新的退貨退款政策辦理產品退款，本人同意如新會以折扣價作為購買價以計算退款金額。
- F. 若本人退回任何為符合考核資格而購買的產品，本人同意本人必須再購買產品以符合相關資格。
- G. 本人同意如新可(i)以任何原因隨時暫停或終止ARO計劃；及(ii)在以下情況暫停或終止本人在本ARO合約下參與ARO計劃之權利：(A)本人所提供的購貨支帳的信用卡帳戶或銀行授權已逾期失效、被取消或以其他方式被終止或因任何原因而未能向如新支付款項；(B)如新根據以下第H段的規定，因於發貨日起之十四(14)天內本人仍未提取產品或產品未被送遞給本人而取消本人的產品訂單；(C)本人違反本ARO合約或「合約」(定義見品牌專員協議書和國際保薦協議書(適用於品牌專員)/會員協議書(適用於會員))；或(D)本人的如新帳戶被如新終止。在如新有權根據以下J段收回本人所獲得的所有產品折扣優惠的前提下，本人可以在給予如新三十(30)天書面通知後終止本ARO合約。
- H. 本人明白，如新在處理本人已購買但未被本人領取或未能向本人送遞產品及/或業務輔銷品時，將產生行政上的時間及費用。因此，本人同意以下條款：
 - (i) 當產品及/或業務輔銷品應由本人提取而本人於發貨日起之十四(14)天內，仍未能或因任何疏忽原因而未到如新提取產品及/或業務輔銷品，如新將有權在無需再向本人提示、通知或交代的情形下，取消本人訂購該產品及/或業務輔銷品的訂單，並會在扣除售價的10%作為行政費後，把售價的90%款項退回給本人；但若如新已就該產品向本人支付獎金 (適用於品牌專員)，則如新將會依據政策與程序第2章第6.9節的規定向本人收回該筆獎金。
 - (ii) 若本人要求如新而如新同意送遞任何產品及/或業務輔銷品給本人，但由於本人所提供的送遞地址不正確、地址不全或本人所提供的收貨人不在該地址，致使如新未能送遞產品及/或業務輔銷品給本人，如新會再次與本人聯絡以便作出送貨安排，但將會收取港幣50元作為第二次的送貨費用或更改訂單內容之行政費。若本人要求如新而如新同意送遞任何產品及/或業務輔銷品到本人所選擇的自取服務點，但本人未能或因任何疏忽原因而未能收到取件通知後於指定時間內提取產品，產品及/或業務輔銷品將會因為無人領取而退回給如新。如新會再次與本人聯絡以便作出送貨安排，但將會收取港幣50元作為第二次的送貨費用或更改訂單內容之行政費。請注意，更改送貨地址後的送貨時間或需額外多加三(3)個工作天。假如本人已購買的產品及/或業務輔銷品因上述理由未能於發貨日起之十四(14)天內送達或取貨，

如新將有權在無需再向本人提示、通知或交代的情形下，取消本人訂購該產品及/或業務輔銷品的訂單，並會在扣除售價的10%作為行政費後，把售價的90%款項退回給本人；但若如新已就該產品向本人支付獎金(適用於品牌專員)，則如新將會依據政策與程序第2章第6.9節的規定向本人收回該筆獎金。

有關自取服務的詳情會不時更新。請參閱如新官方網站的物流政策以了解更多詳情。

- I. 本ARO合約下的ARO計劃會在如新接納本人的第一張ARO訂單的當月發貨日起開始生效(即使第一張訂單並非在發貨日當日下單，生效日仍會是自發貨日當日起計算)，有效期為六個月。ARO計劃到期時本ARO合約即失效。
- J. 本人明白及同意，若(i)本人在本ARO合約到期前終止合約，或(ii)如新根據以上第G段暫停或終止本人在本ARO合約下參與ARO計劃之權利，則如新可從本人的品牌專員/會員帳戶、本人提供的信用卡帳戶，或以其他方式收回本人按照本ARO合約而獲得的所有產品折扣優惠。
- K. 本人明白，若本人不希望本ARO合約於屆滿日期後自動以相同的條款及條件續約，本人必須於期滿日三十(30)天前以書面通知如新，否則本人會被視為已同意按照本ARO合約之相同條款及條件續簽本人之ARO合約，包括但不限於根據上述之第C段每月從本人的信用卡帳戶內扣款。
- L. 本人明白，本ARO合約所訂明的條款與條件，於任何情況下均不會取代或改變本人的「品牌專員協議書和國際保薦協議書」及「原居市場產品訂購協議書」(適用於品牌專員)/「會員協議書」(適用於會員)下的條款與條件。
- M. 在受限於本ARO合約第D及E段的情況下，本人明白本ARO合約下訂購的所有產品，均受如新的退貨退款政策所約束。退貨退款政策可能不適用於某些產品促銷。在這種情況下，具體細節將於事前給予通知。
- N. 本人明白，如新有權不時在向本人發出三十(30)天的事先通知後修改本ARO合約或終止本ARO合約。本人有權發書面通知給如新反對該修訂，如新會於收到該通知後將終止本ARO合約。然而，本人同意，如果如新在向本人發出修訂通知後的三十(30)天內並未收到本人的書面反對通知，如新將可視本人已接受該修訂。
- O. 如本ARO合約的條款與如新之政策與程序(適用於品牌專員)/會員協議書(適用於會員)有任何抵觸，則以政策與程序(適用於品牌專員)/會員協議書(適用於會員)為準。
- P. 本ARO合約有中、英文兩個版本。若兩個版本有任何差異，以英文版本為準。

Automatic Re-Ordering Program Enrollment Agreement ("ARO Agreement ") – Terms and Conditions

In this ARO Agreement, "Nu Skin Hong Kong" refers to Nu Skin Enterprises Hong Kong, LLC with business address at 10/F, Lee Garden Two, 28 Yun Ping Road, Causeway Bay, Hong Kong; and "Nu Skin Macau" refers to Nu Skin Enterprises Hong Kong, LLC with business address at Rua de Pequim No. 244-246, 6-H Macau Finance Centre, Macau. "Nu Skin" refers to Nu Skin Hong Kong and Nu Skin Macau collectively, and unless the context otherwise requires, it refers to "Nu Skin Hong Kong" for Hong Kong brand affiliates/members, and "Nu Skin Macau" for Macau brand affiliates /members.

I understand that under the Automatic Re-Ordering Program ("ARO Program"), I will be able to enjoy special discounts on ageLOC Me® Cartridges sets and Nu Skin and PHARMANEX® single products in respect of any order of not less than HK\$/MOP500 in total that I place each month on or before the Date of Distribution.

The ARO Program is an optional program whereby independent brand affiliates/members may become an ARO Program participant and place a continuing order to be charged against a specified credit card. By signing this ARO Agreement, each independent brand affiliate/member desiring to participate in this ARO Program agrees to the following terms and conditions:

- A. If I have elected to participate in an ARO Program for specific type and quantity of products that I desire to receive each month automatically, then these products will be charged on a recurring monthly basis and in the form of payment I have provided.
- B. If Nu Skin has not received my written request for any change(s) regarding my product order seven (7) working days before the Date of Distribution of a particular month; or if I fail to fulfill the requirement that there should be at least one single product order under the ARO Program seven (7) working days before the Date of Distribution in the total amount of not less than HK\$/MOP500, Nu Skin will, in that particular month, automatically order for me the pre-selected products as set out on the reverse page and will process my order according to my designated delivery/collection method. Meanwhile, Nu Skin reserves the right to charge an administrative fee for delivery requests.
- C. To pay for each monthly order under the ARO Program, I authorize Nu Skin to establish an automatic credit card debit arrangement according to the credit card information I provided. Under normal circumstances, Nu Skin will charge my specified credit card for payment within five (5) working days before the Date of Distribution. Nu Skin will make no other charge to my designated credit card payment account except those that I have authorized.
- D. If some or all of the pre-selected products that I have chosen to receive under the ARO Program cannot be provided to me due to stock shortage or other reasons not attributable to me, Nu Skin may postpone the delivery without giving prior notice to me. Nu Skin may change the price of or discontinue specific products that I have chosen to receive under the ARO Program. In such case, Nu Skin will notify me of the change and make the following alternate arrangements, (i) in the case of a price change, Nu Skin will ship to me the same items I have selected under the ARO Program, but at the new price, and (ii) in the case of discontinuance of products, Nu Skin will continue to ship to me the remaining selected items, and may substitute the discontinued product with another product of equal or greater value, unless in either case, I direct Nu Skin in writing to do otherwise by serving Nu Skin seven (7) days' notice prior to the effective date of the price change or product discontinuance (as applicable). I understand that I will receive 100% refund on any product where the price has been increased if I notify Nu Skin to cancel the order of such product within fourteen (14) days of the Date of Distribution.
- E. I understand that products are sold at discounted price under the ARO Program. In case of product refund pursuant to the refund policy of Nu Skin, I agree that Nu Skin shall use the discounted price as the purchase price to calculate the refund amount.
- F. If I return any products purchased to meet qualification requirements, I agree that I must repurchase products in order to remain qualified.
- G. I agree that Nu Skin may (i) suspend or terminate the ARO Program at any time and for any reason; and (ii) suspend or terminate my right to participate in the ARO Program under this ARO Agreement if: (A) the credit card or bank authorization provided by me expires, is cancelled or otherwise terminated or cannot be used to make payment to Nu Skin for whatever reasons, (B) Nu Skin cancels my order of products which are not collected by me or cannot be shipped to me within fourteen (14) days from the Date of Distribution pursuant to paragraph H below, (C) I violate the terms and conditions of the ARO Agreement or the "Contract"(as defined in the Brand Affiliate Agreement and International Sponsor Agreement (applicable to brand affiliates) / Member Agreement (applicable to members), or (D) Nu Skin terminates my Nu Skin account. Subject to the right of Nu Skin to recoup all amounts of product discount I received under paragraph J below, I may terminate this ARO Agreement upon thirty (30) days' prior written notice to Nu Skin.

- H. I acknowledge that administrative time and costs will be incurred by Nu Skin to retain products and/or business support materials purchased but remain uncollected by and/or undelivered to me. Accordingly, I agree that:
- (i) when collection is to be made by me and I fail or neglect for whatsoever reason to collect the products and/or business support materials from Nu Skin within fourteen (14) days from the Date of Distribution, Nu Skin may, without further reference, notice or account to me, cancel my order of such products and/or business support materials and after deducting an administrative fee equivalent to 10% of the purchase price, refund to me 90% of the purchase price, provided that if bonuses have already been paid on such products, then Nu Skin will recoup the bonuses from me (applicable to brand affiliates) in accordance with Section 6.9 of Chapter 2 of the Policies and Procedures.
- (ii) when I have requested Nu Skin and Nu Skin has agreed to deliver any products and/or business support materials to me but Nu Skin is unable to deliver such products and/or business support materials to me due to an incorrect or incomplete delivery address or the unavailability of the named recipient at the address as provided by me, Nu Skin will contact me again for delivery arrangement but will charge me HK\$50 as the second delivery fee or the administrative fee for order amendment. If I have requested Nu Skin and Nu Skin has agreed to deliver any products and/or business support materials to any self-pickup service point designated by me, but I fail or neglect for whatsoever reason to pick up the products and/or business support materials within the specified time limit upon receipt of the pick-up notification, the products and/or business support materials will be returned to Nu Skin as unclaimed. Nu Skin will contact me again for delivery arrangement but will charge me HK\$50 as the second delivery fee or as the administrative fee for order amendment. Please note that three (3) additional working days for delivery might be required for any change of delivery address. If I fail or neglect for whatsoever reason to receive or collect the products and/or business support materials from Nu Skin within 14 days from the Date of Distribution, Nu Skin may, without further reference, notice or account to me, cancel my order of such products and/or business support materials and after deducting an administrative fee equivalent to 10% of the purchase price, refund to me 90% of the purchase price, provided that if bonuses have already been paid on such products, then Nu Skin will recoup the bonuses from me (applicable to brand affiliates) in accordance with Section 6.9 of Chapter 2 of the Policies and Procedures.
- Details of the available self-pickup service may be updated from time to time. Please refer to the Delivery Policy at Nu Skin's official website for more details.
- I. The ARO Program under this ARO Agreement shall take effect on the Date of Distribution in the month when Nu Skin accepts my first order under the ARO Program (effective date will be the Date of Distribution even though the first order may not be placed on the Date of Distribution). The ARO Program will be effective for 6 months and this ARO Agreement will expire upon expiry of the ARO Program.
- J. I understand and agree that in the event that (i) I terminate this ARO Agreement before its expiry, or (ii) Nu Skin suspends or terminates my right to participate in the ARO Program under this ARO Agreement pursuant to paragraph G above, Nu Skin may recoup all amounts of product discount I received under this ARO Agreement by debiting my brand affiliate account/member account or the credit card I provided or otherwise.
- K. I understand that if I do not wish this ARO Agreement to be automatically renewed under the same terms and conditions at its expiry date, I must notify Nu Skin in writing thirty (30) days prior to the expiry date of this ARO Agreement, otherwise, I shall be deemed to have agreed to renew the ARO Agreement on the same terms and conditions of this ARO Agreement, including but not limited to debiting my credit card every month in accordance with paragraph C above.
- L. I understand that the terms and conditions contained in this ARO Agreement do not supersede or modify in any way the terms and conditions of my Brand Affiliate Agreement and International Sponsor Agreement and Resident Market Product Purchase Agreement (applicable to brand affiliates) / Member Agreement (applicable to members).
- M. Subject to paragraph D and E of this ARO Agreement, I understand that all products ordered under this ARO Agreement are subject to the Refund Policy of Nu Skin. The refund policy may not apply to product promotion. In such case, Nu Skin will give specific notification in advance.
- N. I understand that Nu Skin has the right to serve thirty (30) days' prior notice on me to make any amendments to this ARO Agreement from time to time or terminate this ARO Agreement. I may object to such amendments by giving a written notice to Nu Skin and upon receipt of such notice, Nu Skin will terminate this ARO Agreement. However, if Nu Skin has not received my objection notice in writing within thirty (30) days of issuance of the notice of amendments, I agree that Nu Skin may deem that I have accepted such amendments.

- O. In the event of any conflict between any terms in this ARO Agreement and the Policies and Procedures (applicable to brand affiliates) / Member Agreement (applicable to members) of Nu Skin, the Policies and Procedures (applicable to brand affiliates) / Member Agreement (applicable to members) shall prevail.
- P. This ARO Agreement is written in both Chinese and English. In case of any inconsistency between the two versions, the English version shall prevail.