



### General Questions (page 2-3)

1. How does the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument work?
2. Can I use the ageLOC® Edition Nu Skin Galvanic Spa System™ II with other Nu Skin® products?
3. What is the difference between the previous instrument and the new ageLOC® Edition Nu Skin Galvanic Spa System™ II?
4. Can we use the new ageLOC® Face Conductor on the old instrument?
5. Why isn't the new ageLOC® Face Conductor available separately?
6. Do all Nu Skin® products have a charge?

### Treatments (page 3-4)

7. What are the differences between all four Nu Skin Galvanic Spa System™ treatments?
8. What is the difference between the Nu Skin Galvanic Spa System™ pre-treatment and treatment facial gel?
9. How does the ageLOC® Edition Nu Skin Galvanic Spa System™ II work with the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® treatments?
10. How often should I do a treatment with the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC®?
11. What does Dermatic Effects do?

### Usage (page 4-7)

12. Why is it recommended to use the ageLOC® Edition Nu Skin Galvanic Spa System™ II in combination with ageLOC® Transformation?
13. What is the usage order for someone using the ageLOC® Edition Nu Skin Galvanic Spa System™ II, ageLOC® Transformation and treatment products?
14. Do you achieve better results with the ageLOC® Edition Nu Skin Galvanic Spa System™ II if you spend more time with each application?
15. I don't feel anything when I use the ageLOC® Edition Nu Skin Galvanic Spa System™ II, am I doing something wrong?
16. Why do I need to place a hand on the body of the person who gets the galvanic treatment?
17. What is the best technique when using the ageLOC® Edition Nu Skin Galvanic Spa System™ II?
18. How firmly should I press with the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument?
19. Can I use half a vial of Nu Skin Galvanic Spa System™ pre-treatment or treatment facial gel for half face demonstrations and save the rest for another day?
20. Do I need to remove the remaining Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® after the treatment?
21. Can I use part of one vial of Nutriol® Hair Fitness Treatment today and then save the remainder for a later treatment?
22. Can the ageLOC® Edition Nu Skin Galvanic Spa System™ II be used without the gels?
23. Does the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® helps with breakouts?

### Results (page 7-8)

24. What are the benefits of the ageLOC® Edition Nu Skin Galvanic Spa System™ II?
25. How soon can I expect to see a difference in my skin with the ageLOC® Edition Nu Skin Galvanic Spa System™ II?

### Instrument Logistics (page 8)

26. What metal is used in the ageLOC® Edition Nu Skin Galvanic Spa System™ II?
27. How do I change the conductor attachments?
28. Why does the instrument beep every 10 seconds?
29. What is the warranty on the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument?

### Technical Questions (page 8-10)

30. What should I do if I think my ageLOC® Edition Nu Skin Galvanic Spa System™ II is not working properly?
31. How does the ageLOC® Edition Nu Skin Galvanic Spa System™ II pull dirt and debris from the skin?
32. To clean the ageLOC® Edition Nu Skin Galvanic Spa System™ II device, which is better, water or Epoch® Antiseptic Hand Sanitizer?

### Safety Questions (page 10-11)

33. Why is there a warning saying, “Check with your physician before using the ageLOC® Edition Nu Skin Galvanic Spa System™ II if you are pregnant, have a pacemaker, are epileptic, wear metal braces on your teeth or have a metal implant”?
34. Is it safe to use the ageLOC® Edition Nu Skin Galvanic Spa System™ II if I have received Botox injections, collagen injections, silicon injections or other similar treatments?
35. Can a person who has cancer and is undergoing chemotherapy use the ageLOC® Edition Nu Skin Galvanic Spa System™ II?
36. Is it safe to apply a little pre-treatment or treatment gel on a daily basis over the area where I have acne, just for one minute as a mini-local treatment?
37. Can I use the ageLOC® Edition Nu Skin Galvanic Spa System™ II if I have inlays, amalgam, screws or bolts on my teeth or if I have had dermal filling treatments?
38. Can I perform galvanic treatments on my stomach?
39. Can I perform galvanic treatments if I suffer from skin diseases such as rosacea?
40. Can sun exposure cause a negative effect when using the ageLOC® Edition Nu Skin Galvanic Spa System™ II daily?
41. I like to go to the solarium, are there any problems when using the ageLOC® Edition Nu Skin Galvanic Spa System™ II?
42. Can people who suffer from chrome allergy use the ageLOC® Edition Nu Skin Galvanic Spa System™ II?

## GENERAL QUESTIONS

### 1. How does the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument work?

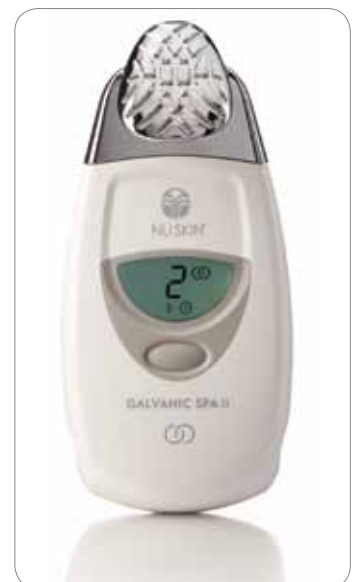
ageLOC® Edition Nu Skin Galvanic Spa System™ II treatments use the basic principles that like charges repel each other and opposite charges attract, similar to magnetic poles. Products are formulated to contain key ingredients, which carry a positive or negative charge. The instrument is also set to have the same charge as the product. The repelling of like charges “pushes” the product into the skin facilitating the delivery of key ingredients.

### 2. Can I use the ageLOC® Edition Nu Skin Galvanic Spa System™ II with other Nu Skin® products?

The ageLOC® Edition Nu Skin Galvanic Spa System™ II can be used with products that are formulated to carry a charge, such as:

- Nu Skin Galvanic Spa System™ Facial Gels with ageLOC®
- Tru Face® Line Corrector
- Nu Skin Galvanic Spa System™ II Body Shaping Gel
- Nutriol® Hair Fitness Treatment

These products have been specifically formulated for use with the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument. Additionally, Nu Skin® has a patent pending discovery based on carefully controlled research revealing that galvanic treatments of five minutes may enhance the delivery of certain active ingredients by 70% or more for up to 24 hours after the treatment, including the active ingredients contained in subsequently applied advanced anti-ageing products.



# ageLOC® Galvanic Spa

## FREQUENTLY ASKED QUESTIONS

### 3. What is the difference between the previous instrument and the new ageLOC® Edition Nu Skin Galvanic Spa System™ II?

The ageLOC® Edition Nu Skin Galvanic Spa System™ II has:

- Intuitive usability - the timing and polarity are automatically pre-programmed to adjust accordingly for your treatment selection.
- Enhanced ergonomics - the shape of the new ageLOC® Face Conductor is designed to better follow the contours of the face and is angled to maintain maximum contact with the skin. Therefore, it delivers up to five times more ageLOC® ingredients to your skin than the previous instrument. In addition, it enhances the delivery of anti-ageing ingredients for up to 24 hours.
- A lighted, larger, brighter and easy-to-read LCD display.
- New audio indications - beeps every 10 seconds and has new “end treatment” and “low battery” sounds.

### 4. Can we use the new ageLOC® Face Conductor on the old instrument?

Even though the new ageLOC® Face Conductor fits onto the previous Nu Skin Galvanic Spa System™ II instrument, for best results, Nu Skin® recommends only using the ageLOC® Face Conductor with the new ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument. In addition, Nu Skin® cannot guarantee results to people who use the new ageLOC® Face Conductor with the previous instrument. Moreover, the new ageLOC® Face Conductor is not sold separately.

### 5. Why isn't the new ageLOC® Face Conductor available separately?

The ageLOC® Face Conductor is only one aspect of the new ageLOC® Edition Nu Skin Galvanic Spa System™ II. The treatment settings of the ageLOC® Edition Nu Skin Galvanic Spa System™ II have also been optimised. The treatment setting is optimised through the redesigned circuit board, which provides better current flow. These technical alterations improve the way the instrument handles and performs and helps improve visual benefits. The combination of the redesigned conducting head and optimised treatment settings are so important that the new ageLOC® Face Conductor will not be sold separately.

### 6. Do all Nu Skin® products have a charge?

Not all products developed by Nu Skin® have a charge. Only those products recommended for the ageLOC® Edition Nu Skin Galvanic Spa System™ II have specially formulated charged ingredients. These products include the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC®, Tru Face® Line Corrector, Nu Skin Galvanic Spa System™ II Body Shaping Gel and the Nutriol® Hair Fitness Treatment.

## TREATMENT

### 7. What are the differences between all four Nu Skin Galvanic Spa System™ treatments?

- Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® work with the ageLOC® Face Conductor and instrument to draw out dulling debris and allow pores to breathe. They also deliver beneficial nutrients that soothe and calm the skin, provide cellular energy and facilitate recovery from stress to help you look visibly younger and feel vibrant and revitalised.
- Tru Face® Line Corrector works with the Focus Area Conductor helping to more effectively absorb and enhance the delivery of pro-collagen peptides that send age reversing signals to collagen producing cells.
- Nu Skin Galvanic Spa System™ II Body Shaping Gel works together with the Body Conductor by targeting pockets of fat and toxins; minimising and smoothing the appearance of cellulite for a firmer, more toned body.
- Nutriol® Hair Fitness Treatment works with the Scalp Conductor to facilitate the transport of key ingredients into the scalp, promoting healthy and abundant hair.



# ageLOC® Galvanic Spa FREQUENTLY ASKED QUESTIONS

## 8. What is the difference between the Nu Skin Galvanic Spa System™ pre-treatment and treatment facial gel?

The pre-treatment and treatment gels are specially formulated with several skin beneficial ingredients to help concentrate cellular energy, support stress recovery and rejuvenate your skin. The pre-treatment gel contains marigold, sea kelp and vanilla extract to soothe and condition the skin, along with TEA cocoyl glutamate which purifies the skin. These key ingredients help to remove impurities so your pores can breathe. The treatment gel includes the ageLOC® blend, which targets the ultimate sources of ageing. This treatment also contains arginine, an amino acid that helps skin recover from stress and magnesium to promote cellular energy. These key ingredients help to revive and invigorate your skin. Both products work synergistically with the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument and face attachment.

## 9. How does the ageLOC® Edition Nu Skin Galvanic Spa System™ II work with the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® treatments?

1. During the pre-treatment cycle, the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument is negatively charged and the pre-treatment gel from the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® is also negatively charged.
2. These negative charges repel each other, driving the pre-treatment gel into the skin.
3. The pre-treatment gel binds to impurities in the skin.
4. During the treatment cycle, the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument and the treatment gel from the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® is also positively charged.
5. These positive charges repel each other, helping to deliver the beneficial ingredients into the skin.
6. The positively charged instrument attracts the negatively charged impurities, drawing them out of the skin.

## 10. How often should I do a treatment with the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC®?

A treatment with Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® is recommended to be done up to three times a week. It is important to use the entire content of each vial for each galvanic treatment session.

## 11. What does Dermatic Effects do?

Dermatic Effects contains ingredients that help stimulate the breakdown of fat and keep your body from producing fat. We recommend using this product after doing a Nu Skin Galvanic Spa System™ II Body Shaping Gel treatment and on a daily basis to maintain and enhance the benefits of your treatment.



## USAGE

## 12. Why is it recommended to use the ageLOC® Edition Nu Skin Galvanic Spa System™ II in combination with ageLOC® Transformation?

Galvanic treatments leave your skin highly receptive to certain anti-ageing ingredients. Nu Skin's patent pending discovery, based on clinical research<sup>1</sup>, reveals that treatment durations of five minutes with a galvanic instrument may enhance the delivery of key ingredients for up to 24 hours.

By using ageLOC® Transformation products daily in combination with the recommended ageLOC® Edition Nu Skin Galvanic Spa System™ II usage, you may enhance delivery of ageLOC® ingredients, making them more available for skin improvement. The ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument boosts the visible benefits of ageLOC® Future Serum, the central product of the ageLOC® Transformation package, by an average of 80%<sup>2</sup> across multiple signs of ageing when instrument is used three times a week.

## ageLOC® Galvanic Spa FREQUENTLY ASKED QUESTIONS

<sup>1</sup>The results show the impact of using quality skin care in combination with a galvanic instrument. Research studies conducted at the University of Oklahoma (USA), 2006.

<sup>2</sup>A seven-day third party clinical study with 30 women using ageLOC® Future Serum daily and the ageLOC® Edition Nu Skin Galvanic Spa System™ II three times a week, November 2009.

### 13. What is the usage order for someone using the ageLOC® Edition Nu Skin Galvanic Spa System™ II, ageLOC® Transformation and treatment products?

#### 1) Cleanse and Tone

ageLOC® Gentle Cleanse & Tone  
Daily  
Morning and night

#### 2) Spa

ageLOC® Edition Nu Skin Galvanic Spa System™ II with the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC®  
2 to 3 times a week  
Morning

#### 3) Treat

- a) Tru Face® Line Corrector with or without the ageLOC® Edition Nu Skin Galvanic Spa System™ II  
Daily  
Morning and night
- b) ageLOC® Future Serum  
Daily  
Morning and night
- c) Tru Face® Essence Ultra  
Daily  
Morning and night

#### 4) Protect day

ageLOC® Radiant Day  
Daily  
Morning

#### 5) Repair night

ageLOC® Transforming Night  
Daily  
Night

### 14. Do you achieve better results with the ageLOC® Edition Nu Skin Galvanic Spa System™ II if you spend more time with each application?

We have not studied the efficacy of using the ageLOC® Edition Nu Skin Galvanic Spa System™ II longer than suggested. Using the ageLOC® Edition Nu Skin Galvanic Spa System™ II as suggested in the instructions will provide desired benefits.

### 15. I don't feel anything when I use the ageLOC® Edition Nu Skin Galvanic Spa System™ II, am I doing something wrong?

During a galvanic treatment, most people will not feel anything. The specially formulated gels help conduct the galvanic current and ensure that it goes into the skin without any discomfort.



## ageLOC® Galvanic Spa FREQUENTLY ASKED QUESTIONS

The galvanic instrument will beep every 10 seconds and although you may not feel it, the instrument is working to deliver beneficial ingredients along with galvanic current to revive, rejuvenate and enhance the beauty of your skin.

**16. Why do I need to place a hand on the body of the person who gets the galvanic treatment?**

Galvanic currents are a direct electrical current. They need a closed circuit in order to function properly, which is why an individual must touch the volunteer when doing a half face treatment on him/her. If the circuit is not closed (the volunteer is not being touched during the treatment), the current will not be able to flow through the individual. This is similar to a string of lights on a Christmas tree, where if one light goes out the entire string does not work. Please note that we highly recommend that each individual performs their own galvanic treatment.

**17. What is the best technique when using the ageLOC® Edition Nu Skin Galvanic Spa System™ II?**

As a company, we have never studied different patterns of movement to ascertain what works best. Our Distributors have found that moving the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument over your face in an upward, outward slow-gentle movement along the muscle contour of your face is the best technique. You want to apply some pressure, but never enough to tug at the skin. When you are working around the eye area, start under the eye and then follow the muscle contour as you move up around the eye and hold just under the eyebrow for a few seconds. Gently massage above the eye and then back down under it. Repeat this movement several times and then spend time on your face and neck. Avoid getting too close to the eye itself. We recommend simply following the bone structure around the eye.

There are different ways to use the instrument. Some like to massage in a circular motion moving from the nose area out to the ears, while others like to move the instrument upward and outward. Experiment with the instrument to find what is comfortable for you. Just make sure to gently massage all your skin that is covered by gel.

**18. How firmly should I press with the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument?**

You should apply enough pressure to maintain constant contact with the skin but never tug at the skin to ensure feeling comfortable during the treatment.

**19. Can I use half a vial of Nu Skin Galvanic Spa System™ pre-treatment and/or treatment facial gel for half face demonstrations and save the rest for another day?**

The Nu Skin Galvanic Spa System™ pre-treatment and treatment facial gels were specifically packaged to provide an efficacious amount for one galvanic session. We do not recommend saving any unused portions of gels for use at a later time.

Storing open vials of gels allows the possibility for serious problems regarding product safety and efficiency. Additionally, the active ingredient in the gels can become neutralised or oxidised in an open vial rendering the gels less effective for their intended galvanic treatments.

If the pre-treatment or treatment gel is absorbed and the galvanic instrument begins to tug on the skin, you should use the other half of the gel before spraying the skin with NaPCA Moisture Mist. If you have used all of the pre-treatment or treatment gel, then mist the skin with NaPCA Moisture Mist.

**20. Do I need to remove the remaining Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® after the treatment?**

Yes, remove or rinse any remaining gel with a towel or water and follow with the Nu Skin® toner of your choice.

**21. Can I use part of one vial of Nutriol® Hair Fitness Treatment today and then save the remainder for a later treatment?**

Each bottle is a single dosage application and should be used quickly after releasing the powder phase into the solution. Dispose of any remaining product. We recommend using one bottle of Nutriol® Hair Fitness Treatment every other day for the first eight weeks and then two bottles per week for the next four weeks.



# ageLOC® Galvanic Spa

## FREQUENTLY ASKED QUESTIONS

### 22. Can the ageLOC® Edition Nu Skin Galvanic Spa System™ II be used without the gels?

The ageLOC® Edition Nu Skin Galvanic Spa System™ II is a device that was designed to help with the delivery of actives to the skin. It should be used in conjunction with specifically formulated products. We have not done any testing on the use of the device without charged skin care formulations, so we cannot comment on the safety.

### 23. Does the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® helps with breakouts?

The Nu Skin Galvanic Spa System™ Facial Gels with ageLOC® should not cause any additional problems for individuals with breakouts. However, to treat breakout and prevent future blemishes, we recommend the Nu Skin Clear Action® System.

## RESULTS

### 24. What are the benefits of the ageLOC® Edition Nu Skin Galvanic Spa System™ II?

The ageLOC® Edition Nu Skin Galvanic Spa System™ II provides key features and benefits for a spa treatment in the comfort of your own home. These benefits and features are listed below:

- ageLOC® Edition Nu Skin Galvanic Spa System™ II allows you to get professional spa treatments in the comfort of your own home-no appointment necessary.
- A galvanic treatment can enhance the delivery of certain key ingredients for up to 24 hours.
- The ageLOC® Edition Nu Skin Galvanic Spa System™ II works with formulated products to facilitate the transport of key ingredients for optimal performance.
- The ageLOC® Edition Nu Skin Galvanic Spa System™ II features a proprietary patented instrument with four interchangeable conductors:
  - ageLOC® Face Conductor - the shape of this new conductor is designed to better follow the contours of the face and is angled to maintain maximum contact with the skin, while adding the flexibility of being removable for other conductor use and treatments.
  - Focus Area Conductor - this conductor head utilises a flat, smooth, oval shaped treatment node that centralises the surface area contact. This node provides better contact with the skin in angular and hard to reach areas of the face. It also helps deliver a more concentrated treatment.
  - Body Conductor - three rounded nodes maximise the surface area contact for wider coverage and better massaging action.
  - Scalp Conductor - this comb-like conductor is easy to pull through your hair, maintaining crucial contact between the conductor and your scalp.
- Replaceable batteries - eliminate cords, adapters and dependence on electrical outlets.
- User-friendly handheld contact points - hand is in a natural, comfortable position.
- Automatically adjusts to your skin - delivers the correct amount of current for the most effective treatment.
- Intuitive usability - the timing and polarity are automatically pre-programmed to adjust accordingly for your treatment selection.



### 25. How soon can I expect to see a difference in my skin with the ageLOC® Edition Nu Skin Galvanic Spa System™ II?

Most individuals can see and feel a difference immediately after using the ageLOC® Edition Nu Skin Galvanic Spa System™ II with the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC®.

Based on our clinical studies, participants were able to see results with ageLOC® Edition Nu Skin Galvanic Spa System™ II used with Tru Face® Line Corrector and Body Shaping Gel within two and four weeks respectively. Many people notice that their hair

# ageLOC® Galvanic Spa

## FREQUENTLY ASKED QUESTIONS

looks more shiny and healthy within one week of using Nutriol® Hair Fitness and the ageLOC® Edition Nu Skin Galvanic Spa System™ II. Results with each of the Nu Skin Galvanic Spa System™ products become more visible as you continue to use the ageLOC® Edition Nu Skin Galvanic Spa System™ II as directed.

### INSTRUMENT LOGISTICS

#### 26. What metal is used in the ageLOC® Edition Nu Skin Galvanic Spa System™ II?

The conductors are made of chrome and copper. The materials for the conductor are ABS with electroplated chrome. (ABS stands for Acrylonitrile Butadiene Styrene).

#### 27. How do I change the conductor attachments?

To release a conductor, with your free hand on the conductor being released, hold the instrument with the chrome activation panel facing you and press firmly on the gray release button with your thumb until the conductor is released from the instrument.

To attach a conductor, hold the instrument with the display side up and hold the conductor with the positioning indicator (small etch) facing you. Press firmly to snap the conductor into place. If your conductor fails to attach, make certain the conductor is positioned correctly. Forcing the conductor could damage both the instrument and the conductor. The instrument will not work unless the conductor is attached correctly.

#### 28. Why does the instrument beep every 10 seconds?

The ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument is designed to be silent when in use. The beeps every 10 seconds have been added to let the user know the treatment is in progress.

#### 29. What is the warranty on the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument?

Nu Skin® warrants to the original owner of the ageLOC® Edition Nu Skin Galvanic Spa System™ II that it is free from defects in materials and workmanship for a period of two years from the original date of consumer purchase. This warranty does not cover damage to the product as a result of misuse or accident. If the product becomes defective within the two-year warranty period, please call your local Nu Skin® office to arrange for a replacement.

### TECHNICAL QUESTIONS

#### 30. What should I do if I think my ageLOC® Edition Nu Skin Galvanic Spa System™ II is not working properly?

Here are some troubleshooting tips if you think your ageLOC® Edition Nu Skin Galvanic Spa System™ II is not working properly:

1. Are fresh batteries sitting in the ageLOC® Edition Nu Skin Galvanic Spa System™ II unit properly?

2. Is all plastic film removed from the chrome on the ageLOC® Edition Nu Skin Galvanic Spa System™ II?

The galvanic instruments are shipped with a protective plastic coating that must be peeled from the chrome section and LCD screen. It must be removed for the unit to work properly.



# ageLOC® Galvanic Spa

## FREQUENTLY ASKED QUESTIONS

### 3. Has the gray selection button below the LCD panel been pressed?

Press the gray selection button once to turn on the instrument. After pressing the soft touch gray button, a number should appear on the LCD panel. As soon as the number one appears, press the button again to toggle over to the desired treatment option: one for the pre-treatment gel, two for the treatment gel, three for a treatment with Tru Face® Line Corrector, four for the Body Shaping Gel or five for a treatment with the Nutriol® Hair Fitness Treatment. To start your treatment, simply press the conductor head against your face, scalp or body for the current level to self-adjust. The instrument will beep once, twice or three times, indicating that it has self-adjusted to your skin. At the end of your treatment, two beeps will be heard and the clock and number of minutes will disappear from the LCD panel.

### 4. Is the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument being held correctly?

Galvanic is a current, so it is necessary to hold the chrome section with slightly damp hands while pressing the instrument to the skin. This completes the circuit and allows the current to flow. Any lifting in either place will break the current and interrupt the treatment. In this case, the backlight will flash on and off and the instrument will stop beeping until the circuit is re-established.



### 5. Is the ageLOC® Edition Nu Skin Galvanic Spa System™ II instrument being held with slightly damp hands?

Some individuals try to use the ageLOC® Edition Nu Skin Galvanic Spa System™ II with very dry hands and have difficulty getting it to analyse their skin. Dry hands do not properly conduct the galvanic current, which can prevent the instrument from analysing. Simply moistening the hand that holds the chrome base of the galvanic instrument will allow the current to flow properly.

### 6. Is the ageLOC® Edition Nu Skin Galvanic Spa System™ II unit being held in place for a moment to allow it to analyse the skin?

After selecting the treatment option by pressing the gray selection button, hold the chrome base with a slightly damp hand and press the instrument to the skin. Allow it to analyse. You will know that it has analysed the skin when one, two or three beeps are heard.

### 7. Do you think it is not working because you do not feel anything?

During the galvanic treatment, most people will not feel anything. The specially formulated gels help conduct the galvanic current and ensure that it goes into the skin without any discomfort. Although you may not feel it, the instrument will beep every 10 seconds to indicate the units is on and working to deliver beneficial ingredients along with galvanic current to revive, rejuvenate and enhance the beauty of your skin.

### 31. How does the ageLOC® Edition Nu Skin Galvanic Spa System™ II pull dirt and debris from the skin?

ageLOC® Edition Nu Skin Galvanic Spa System™ II is a cosmetic instrument and it works on the epidermis of the skin. During a treatment, the polarity of the direct current (positive or negative) pushes or repels charged molecules out of or into the epidermis as the instrument is gently moved across the skin. With the treatment gels, dead skin cells and sebum have a negative charge, so application of positive current expels "dirt and oil" from the skin. This treatment allows a thorough, deep pore cleansing.

### 32. To clean the ageLOC® Edition Nu Skin Galvanic Spa System™ II device, which is better, water or Epoch® Antiseptic Hand Sanitizer?

The Epoch® Antiseptic Hand Sanitizer is a waterless hand wash and a powerful barrier against viruses, in addition it kills 99.99% of the most common germs and bacteria. Therefore, for further cleaning, it is preferable to use this product.

### SAFETY QUESTIONS

**33. Why is there a warning saying, “Check with your physician before using the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II if you are pregnant, have a pacemaker, are epileptic, wear metal braces on your teeth or have a metal implant”?**

While the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II is very safe and gentle, clinical studies have not been performed to prove safety of use for the individuals mentioned. Nu Skin<sup>®</sup> also provides this warning to be in compliance with regulations for electronic devices.

The effect on individuals with pacemakers, metal braces or metal implants will vary based on the condition that the individual has. The warning that accompanies the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II is similar to other electrical devices like an electric toothbrush or MP3 player. For most people, it will not pose any risk, but there is the potential for some individuals. The currents could interfere with the functioning of devices such as pacemakers or cause irritation to those wearing metal braces on their teeth or have implants in their mouths.

If an individual has concerns, we would recommend that they speak with his/her health care provider. The levels of the currents are 0.125 mA, 0.250 mA and 0.350 mA (milliamperes). These are considered very small currents.

**34. Is it safe to use the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II if I have received Botox injections, collagen injections, silicon injections or other similar treatments?**

Nu Skin<sup>®</sup> has not studied the effects of the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II with Botox injections, collagen injections, silicon injections, etc. These are all medical procedures and therefore fall outside of the cosmetic realm in which we conduct our business.

We have contacted facilities that perform these types of treatments and galvanic treatments. Their policy was not to provide galvanic treatments on individuals who had previously received injections for up to two weeks, to ensure there was no perceived contraindication between the two.

**35. Can a person who has cancer and is undergoing chemotherapy use the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II?**

Anytime someone is undergoing chemotherapy they should follow their doctor's advice regarding which products to use. Chemotherapy varies from person to person as does their reaction to the drugs. Only a doctor can determine what their skin needs are based on the chemotherapy they receive and how their skin reacts.

**36. Is it safe to apply a little pre-treatment or treatment gel on a daily basis over the area where I have acne, for just one minute as a mini-local treatment?**

Spot treatments with the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II are safe on a daily basis in conjunction with the recommended use of the treatment gels. For example, we recommend that individuals using the Tru Face<sup>®</sup> Line Corrector with the Focus Area Conductor do so twice a day (morning and evening) and they can still use the treatment gels as directed. We have not made any recommendation for using a small quantity of the treatment gels daily or to treat acne with this system. The treatment gels were packaged in a metered dose for the entire face. Using them as directed ensures the proper amount of actives. Additionally, we do not recommend the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II be used over broken capillaries or open wounds. If the individual's acne is severe, it would fall under this category.

**37. Can I use the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II if I have inlays, amalgam, screws or bolts on my teeth or if I have had dermal filling treatments?**

Any metal in the mouth such as fillings or retainers can conduct the galvanic current, which may cause an uncomfortable sensation in the teeth or taste in the mouth. This is not harmful, but may be uncomfortable.



## ageLOC<sup>®</sup> Galvanic Spa FREQUENTLY ASKED QUESTIONS

**38. Can I perform galvanic treatments on my stomach?**

Yes, the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II and Nu Skin Galvanic Spa System™ II Body Shaping Gel can be used on the stomach or abdominal areas.

**39. Can I perform galvanic treatments if I suffer from skin diseases such as rosacea?**

Individuals with skin conditions, as with all individuals with any medical condition, should consult their physician or dermatologist before using the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II.

**40. Can sun exposure cause a negative effect when using the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II daily?**

We have not tested the product for daily use, so we do not have any indication. The ingredients in the Nu Skin Galvanic Spa System™ Facial Gels with ageLOC<sup>®</sup> and other Nu Skin Galvanic Spa System™ products have not been shown to increase sensitivity to sun exposure.

**41. I like to go to the solarium, are there any problems when using the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II?**

Using the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II should not be a problem as long as you follow the usage instructions.

**42. Can people who suffer from chrome allergy use the ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II?**

Anyone who has a skin allergy or sensitivity should perform a standard skin test prior to product use. The ageLOC<sup>®</sup> Edition Nu Skin Galvanic Spa System™ II conductors are ABS with electroplated chrome. Therefore, if an individual reacts when chrome comes in contact with his/her skin, s/he should be weary of using the instrument.

