BUSINESS ADVISORIES

From time-to-time, the company will issue important updates or "advisories" that could have a meaningful impact on a Brand Affiliate's business and the company's <u>reputation</u>. We ask that Brand Affiliates check back often, as business advisories can and will change on a regular basis. Please be advised that violating any of the advisories listed below could result in disciplinary action. Please see the "Contact Us" section for information on how to contact the company with questions or report violations.

Brand Affiliates should <u>never</u> use tragedies, natural disasters, and the like to promote the company's products or opportunity. Given the recent COVID-19 outbreak, the company wishes to highlight several important principles to ensure Brand Affiliates are promoting our products and business opportunity correctly.

- As we all know, Nu Skin and its Brand Affiliates are prohibited from making claims or representations that our products can cure, treat, or prevent any disease or medical condition. This prohibition includes any statements that our products will in any way prevent or minimize the risk of COVID-19.
- Brand Affiliates should not, either directly or indirectly, reference COVID-19 when talking about our products. Such references imply the same inappropriate claims mentioned above, and can include language such as "Given the outbreak," "Under the current circumstances," or "In times like these."
- Brand Affiliates should not use COVID-19 or the economic impact of the pandemic in their marketing materials or promotion of the business opportunity.
- Brand Affiliates should not market or promote that our products have been designated as "essential." Nu Skin is working hard to treat them in this manner, but any promotion of this may incorrectly imply that we have received government endorsement or approval.
- Brand Affiliates may not use the Nu Skin name or products to solicit or facilitate in-kind donations to third-party organizations (health care workers, hospitals, charities, etc.). Brand Affiliates may, however, promote donations and relief efforts undertaken by Nu Skin as announced on official company websites and social media pages.

Notwithstanding the above, Nu Skin encourages all Brand Affiliates to continue promoting both the products and the business opportunity in accordance with policy as well as the <u>Opportunity Testimonial Guidelines</u> and <u>Product Testimonial Guidelines</u>. We will continue to be a force for good by empowering and uplifting others through our products and opportunity.